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Older audiences in the digital media environment: A cross-national longitudinal study

Wave 2 Report v1.0

Coords.

Eugène Loos Galit Nimrod Mireia Fernández-Ardèvol





















Project Coordinators

Eugène Loos (Utrecht University)

Galit Nimrod

(Ben-Gurion University of the Negev)

Mireia Fernández-Ardèvol

(IN3-Universitat Oberta de Catalunya)

ACT Project Principal Investigator

Kim Sawchuk

(Concordia University)

Dataset Coordinators

Austria Barbara Ratzenböck

(University of Graz)

Canada Martine Lagacé

(University of Ottawa)

Finland Sakari Taipale

(University of Jyväskylä)

Israel Galit Nimrod

(Ben-Gurion University of the Negev)

Netherlands Eugène Loos

(Utrecht University)

Romania Loredana Ivan

(National University of Political Studies and

Public Administration)

Spain Mireia Fernández-Ardèvol

(IN3-Universitat Oberta de Catalunya)

Project Members

Austria Roberta Maierhofer

(University of Graz) **Urša Marinšek**

(University of Graz, University of Maribor)

Canada Lise van de Beeck

(University of Ottawa)

Finland Joonas Karhinen

(University of Jyväskylä) **Sanna Kuoppamäki** (University of Jyväskylä)

Israel Vera Gallistl

(University of Vienna)

Netherlands Anne ter Vrugt

(Utrecht University)

Romania Ioana Schiau

(National University of Political Studies and

Public Administration)

Spain Andrea Rosales

(IN3-Universitat Oberta de Catalunya)

Daniel Blanche

(IN3-Universitat Oberta de Catalunya)

Compiler and Report Layout

Daniel Blanche

(IN3-Universitat Oberta de Catalunya)

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ACT cross-national longitudinal study: Summary of the second wave of data collection

Galit Nimrod

The Ageing + Communication + Technologies (ACT) cross-national longitudinal study explores processes of displacement of traditional dominant media by innovative communication practices within the older audience of new media. Replicating Nimrod's (2017) study of older audiences, data is collected on a biannual basis. The first wave of data collection was based on surveys with Internet users aged 60 and up and took place in November 2016. Quotas were instituted to ensure that each sample is representative of the country's older online population. With varying expected dropout rates, the original samples were planned to have a final panel that will comprise about 500 participants per country. For this reason, sample sizes in the first wave were not equal and ranged between 715 (Denmark) and 3,538 (Canada). The overall sample size consisted of 10,527 Internet users aged 60 and over. For a full report of the first wave please see Loos, Nimrod & Fernández-Ardèvol (2018).

The present report relates to the second wave of data collection, which was held in November 2018. In this second wave, we returned to participants from six countries that took part in the first wave (Austria, Canada, Israel, Netherlands, Romania, and Spain). In addition, we interviewed older Internet users from Finland—a country that was not included in the first wave. Unfortunately, Denmark, which was included in the first wave, was not part of the second wave.

Data were collected by the same commercial firms that collected the data in the first wave. With the exception of Romania, where the survey was conducted via telephone due to a low rate of Internet users among the older population, all firms applied an online survey. In the second wave, we tried to contact all the participants from the first wave. Study participants were reached out by the firms and were sent several reminders during the data collection period. Overall, 8,447 people who participated in the first survey were contacted.

Repeated response rates ranged between 61% and 86% with the highest in the Netherlands. The total number of repeated participants included in the final dataset was 6,225. In addition, Spain recruited 172 new participants and Finland added 1,520 participants, leading to **an overall sample size of 7,940 Internet users aged 62 and over in the second wave**. For detailed information, see Table 1 (p. 7).

Table 1. Summary of Data Collection per Country

| Country | Firm that collected the data | Wave 1 (2016) | | | | Wave 2 (2018) | | | | | |
|-------------|---|-----------------------------|--|---|-----------------------------|--|---|-----------------------------|--|---|-------|
| | | Number of persons contacted | Number of persons who filled the survey (Response rate) | Number of valid questionnaires ¹ | Repeated participants | | Repeated participants New participants | | ts | Total | |
| | | | | | Number of persons contacted | Number of persons who filled the survey (Response rate) | Number of valid questionnaires ¹ | Number of persons contacted | Number of persons who filled the survey (Response rate) | Number of valid questionnaires ¹ | |
| Austria | Market MarktforschungsgmbH & CoKG | 3,082 | 1,630 (53 %) | 1,627 | 1,600 | 1,151 (70.7 %) | 1,079 | | | | 1,079 |
| Canada | Leger Research Intelligence group | 9,719 | 3,560 (36.6%) | 3,538 | 2,970 | 2,167 (61.4 %) | 2,062 | | | | 2,062 |
| Denmark | YouGov Denmark A/S | 1,174 | 716 (61 %) | 715 | | | | | | | |
| Finland | Kantar TNS | | | | | | | 6,021 | 1,839 (30.5 %) | 1,520 | 1,520 |
| Israel | Rotem AR | 3,600 | 814 (22.6%) | 808 | 766 | 607 (75.1 %) | 605 | | | | 605 |
| Netherlands | Kantar Public | 1,310 | 847 (64.6 %) | 801 | 782 | 689 (86 %) | 599 | | | 23 ² | 622 |
| Romania | SC Cult Market Research SRL | 9,000 | 800 (8.9 %) | 800 | 661 | 608 (76 %) | 608 | | | | 608 |
| Spain | Netquest | 5,169 | 3,237 (60.6 %) | 2,238 | 1,668 | 1,361 (60.8 %) | 1,272 | 675 | 218 (32.3 %) | 172 | 1,444 |
| Total | | 33,035 | 11,694 (35.4 %) | 10,527 | 15,143 | | 6,225 | | | 1,715 | 7,940 |

Note. ¹ After screening out incomplete questionnaires; ² These participants were removed from W1 due to missing data, and were contacted by mistake. However, as this time they properly filled the survey they were kept in the sample.

The questionnaire was identical to the one used in the first wave and included mainly closed-ended questions exploring media use, places of media use, media preferences, background characteristics, and subjective well-being (see Annex B, p. 256). The questionnaire was tested and validated in the original research (see Jensen & Helles, 2015; Nimrod, 2017) and already had validated translations into German, Danish, Hebrew, French, Spanish, Romanian, and Dutch. Translations into Finnish language was conducted before the second wave by the local team.

In addition to the original questions, the questionnaire used in the second wave included four new questions: a question related to having grandchildren and their number, a question exploring co-residence with children and/or grandchildren, and two questions examining media usage in help seeking (see questions 30-33 in Annex B, pp. 274-275).

In this report, we present a summary of results for the cases of Austria, Canada, Finland, Israel, Netherlands, Romania, and Spain. The third wave of the study is planned for November 2020.

References

Jensen, K., & Helles, R. (2015). Audiences across media: A comparative agenda for future research on media audiences. *International Journal of Communication*, *9*, 291-298.

Loos, E., Nimrod, G., & Fernández-Ardèvol, M. (2018). *Older audiences in the digital media environment: A cross-national longitudinal study*. Project Report. ACT Project, Montreal. Retrieved from https://spectrum.library.concordia.ca/983866/ Nimrod, G. (2017). Older audiences in the digital media environment. *Information, Communication & Society*, 20, 233-249. doi:10.1080/1369118X.2016.1164740

Table 2. Data Sources Informing National Samples

| Country | Source |
|-------------|---|
| Austria | Statistics Austria. (2016). Bevoelkerung nach politischen bezirken geschlecht und alter. Vienna, Austria: Author. Retrieved November 23, 2016 from https://www.statistik.at/web de/statistiken/menschen und gesellschaft/bevoelkerung/bevoelkerungsstruktur/bevoelkerung nach alter geschlecht/index.html |
| Canada | Statistics Canada. (2017). Table 051-0001: Estimatesof population, by age group and sex for July 1, Canada, provinces and territories, annual (persons unless otherwise noted). Canada: Author. Retrieved February14, 2017, from http://www5.statcan.gc.ca/cansim/a26?lang=eng&id=510001 |
| Finland | Official Statistics of Finland. (2018). <i>Use of information and communications technology by individuals</i> [e-publication]. Helsinki, Finland: Author. Retrieved from https://www.stat.fi/til/sutivi/index_en.html |
| Israel | Central Bureau of Statistics. (2015). Haseker hahevrati [The social survey]. Israel: Author. Retrieved from http://surveys.cbs.gov.il/survey/surveyE.htm |
| Netherlands | MOA Center for Information Based Decision Making & Marketing Research, & CBS Dutch National Statistics. (2015). <i>Gouden standard [Gold standard]</i> . Amsterdam, The Netherlands: Author. Retrieved from https://www.moaweb.nl/services/services/gouden-standaard.html ; https://www.cbs.nl/;http://statline.cbs.nl/Statweb/?LA=en |
| Romania | Institutul National de Statistica. (2016). Romanian statistical yearbook: Time series [CD-ROM]. Bucharest, Romania: Author. |
| Crain | Eurostat. (2016). Database: Individuals -internet use -Table[isoc_ci_ifp_iu]. Retrieved October 10, 2016, from http://ec.europa.eu/eurostat/web/digital-economy-and-society/data/database |
| Spain | Instituto Nacional de Estadística. (2016). Series detailed from 2002, National results, Resident population by date, sex and age. Spain: Author. Retrieved October 10, 2016, from http://www.ine.es/dynt3/inebase/en/index.htm?padre=1894&capsel=1895 |

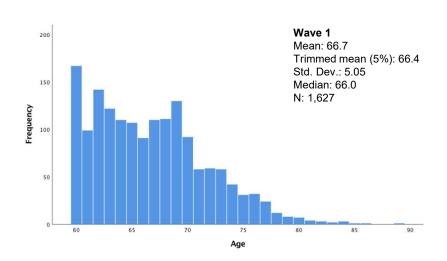
Country reports



Longitudinal Study Wave 2: Summary of results in Austria

Barbara Ratzenböck (University of Graz) Roberta Maierhofer (University of Graz) Urša Marinšek (University of Graz, University of Maribor)

Age and Gender



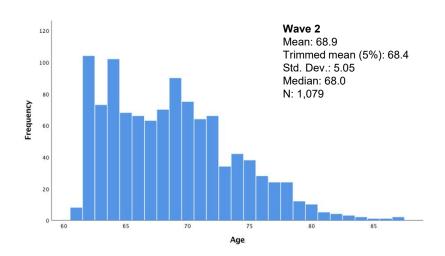


Table 1.1. Age Groups and Gender (%) — Samples' Data

| | Women | | M | Men | | Total | |
|--------------|--------|--------|--------|--------|--------|--------|--|
| Age group | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 | |
| 60-69 | 34.23 | 30.31 | 38.84 | 29.38 | 73.08 | 59.68 | |
| 70-79 | 7.81 | 13.25 | 17.76 | 24.47 | 25.57 | 37.72 | |
| 80+ | 0.37 | 0.65 | 0.98 | 1.95 | 1.35 | 2.59 | |
| Total | 42.41 | 44.21 | 57.59 | 55.79 | 100 | 100 | |

Note. N (Wave 1): 1,627; N (Wave 2): 1,079.

Marital Status and Parenthood

Table 1.2. Marital Status and Parenthood (%) — Samples' Data

| | No children | | With c | hildren | Total | |
|----------------|-------------|--------|--------|---------|--------|--------|
| Marital status | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Single | 4.5 | 4.4 | 1.7 | 1.6 | 6.2 | 6 |
| Married | 25.0 | 26.7 | 43.5 | 40.6 | 68.5 | 67.3 |
| Divorced | 3.9 | 4.2 | 12.7 | 11.9 | 16.6 | 16.1 |
| Widowed | 2.0 | 1.9 | 6.8 | 8.7 | 8.8 | 10.6 |
| Total | 35.4 | 37.2 | 64.7 | 62.8 | 100 | 100 |

Note. N (Wave 1): 1,627; N (Wave 2): 1,079.

Grandparenthood

Table 1.3. Number of Grandchildren¹ (%) — Sample Data

| | Total |
|-------------------------|---------------------|
| Number of grandchildren | Wave 2 ² |
| No grandchildren | 26.0 |
| 1 grandchild | 15.5 |
| 2 grandchildren | 20.2 |
| 3 grandchildren | 14.1 |
| 4 grandchildren | 10.5 |
| 5 grandchildren | 5.8 |
| 6 or more grandchildren | 8.0 |
| Total | 100 |

Note. N (Wave 2): 677. ¹ Question only shown to respondents who reported having children (see Table 1.2). ² Question not asked in Wave 1.

Table 1.4. Cohabitation with Offspring¹ (%) — Sample Data

| | Total |
|------------------------------------|---------------------|
| Number of cohabitants ² | Wave 2 ³ |
| No cohabitation ⁴ | 89.1 |
| Children ⁵ | |
| 1 child | 84.3 |
| 2 children | 14.3 |
| 3 or more children | 1.4 |
| Total | 100 |
| Grandchildren ⁶ | |
| 1 grandchild | 64.3 |
| 2 grandchildren | 21.4 |
| 3 or more grandchildren | 14.2 |
| Total | 100 |

Note. ¹ Question only shown to respondents who reported having children (see Table 1.2). ² Non-exclusive categories.

³ Question not asked in Wave 1. ⁴N: 677. ⁵N: 70. ⁶N: 14.

Education

Table 1.5. Educational Attainment (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Educational level | Wave 1 | Wave 2 |
| Primary or less (up to 8-9 years of education) | 4.0 | 4.0 |
| Secondary (between 10 and 14 years of education) | 77.0 | 78.3 |
| Tertiary (15 years of education or more) | 18.6 | 17.7 |
| Don't know | 0.4 | 0.0 |
| Total | 100 | 100 |

Note. N (Wave 1): 1,627; N (Wave 2): 1,079.

Income

Table 1.6. Monthly Personal Income Compared to National Average (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Income level | Wave 1 | Wave 2 |
| Above the average (A lot above + Slightly above) | 34.2 | 34.1 |
| Similar to the average | 17.1 | 17.3 |
| Below the average (A lot below + Slightly below) | 37.3 | 37.3 |
| Unreported (Don't know + Prefer not to respond) | 11.4 | 11.3 |
| Total | 100 | 100 |

Note. N (Wave 1): 1,627; N (Wave 2): 1,079.

Employment Status

Table 1.7. Employment Status (%) — Samples' Data

| | Total | |
|---|--------|--------|
| Employment status¹ | Wave 1 | Wave 2 |
| Active | 13.6 | 8.2 |
| Employed | 13.0 | 7.8 |
| Full-time | 9.3 | 4.7 |
| Part-time | 3.7 | 3.1 |
| Unemployed | 0.6 | 0.4 |
| Inactive | 86.4 | 90.2 |
| Retired | 84.8 | 89.0 |
| Unpaid work (housework, volunteer, community service) | 1.6 | 1.2 |
| Other | 0.0 | 1.7 |
| Don't know | 0.1 | 0.0 |

Note. N (Wave 1): 1,627; N (Wave 2): 1,079. 1 Non-exclusive categories.

Size of Residency Area

Table 1.8. Size of Residency Area (%) — Samples' Data

| | Total | |
|-----------------------------------|--------|--------|
| Residency area | Wave 1 | Wave 2 |
| Big urban conglomerates | 42.9 | 44.9 |
| A big city | 32.0 | 32.5 |
| The suburbs of a big city | 10.9 | 12.4 |
| A town or small city | 28.0 | 26.9 |
| Country | 29.0 | 28.2 |
| A country village | 23.2 | 21.6 |
| A farm or home in the countryside | 5.8 | 6.6 |
| Don't know | 0.1 | 0.0 |
| Total | 100 | 100 |

Note. N (Wave 1): 1,627; N (Wave 2): 1,079.

Media Usage

Table 1.9. Media Used the Previous Day — Panel Data

| | Total (%) | | Time spen | t (hh:mm)¹ |
|---|-----------|--------|-----------|------------|
| Activity ² | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Watched television on a TV set | 92.7 | 51.1 | 03:15 | 03:14 |
| Watched television on a computer | 31.7 | 14.5 | 01:47 | 01:28 |
| Watched television on a mobile phone | 8.3 | 7.0 | 00:26 | 00:10 |
| Listened to radio on a radio set | 80.0 | 27.2 | 02:39 | 02:28 |
| Listened to radio on computer | 6.1 | 5.5 | 01:25 | 00:26 |
| Listened to radio on mobile phone | 3.1 | 4.2 | 00:51 | 00:07 |
| Read newspapers or magazines in the printed version | 91.3 | 34.1 | 01:05 | 01:12 |
| Read newspapers or magazines on the Internet | 45.3 | 12.5 | 00:35 | 00:32 |
| Read books in the printed version | 47.5 | 13.3 | 01:16 | 01:14 |
| Read books in the electronic version | 12.0 | 6.8 | 01:14 | 00:52 |
| Listened to audiobooks | 2.5 | 3.2 | 01:29 | 00:06 |

Note. N (Waves 1 and 2): 1,079. ¹ Average time excluding outliers, calculated for those who reported using the medium the previous day. ² Non-exclusive categories. DISCLAIMER: The figures presented in this table might be inconsistent, affecting its comparability capacity and interpretation.

As in wave 1, non-Internet media in traditional formats are also predominant in wave 2.

Although indicated percentages of media use are generally much lower in wave 2 than in wave 1¹, the three most important media activities on the day prior to being surveyed remain the same as in wave 1.

- Half of the respondents watched TV on a TV set.
- A third read newspapers or magazines in the printed version.
- More than a fourth listened to the radio on a radio set.

Although indicated percentages of media use are generally much lower in wave 2 than in wave 1, the average times spent on the three most important media activities on the day prior to being surveyed remain similar to wave 1.

¹ Data collection for wave 2 started on Nov. 2, 2018 which is the day after a public holiday in Austria (Nov. 1). Media usage is reported to be considerably lower on this holiday by respondents. This was also explicitly mentioned by multiple respondents in the comments section of the survey.

Similar to wave 1, although non-Internet media in traditional formats are predominant, media are also being consumed on newer devices.

Although indicated percentages of media use are generally much lower in wave 2 than in wave 1, the two most important media activities involving newer devices remain the same.

- A little less than a sixth of the respondents watched TV on a computer the day prior to being surveyed.
- More than 12% indicated having read newspapers or magazines on the Internet prior to the day of being surveyed.

Print Newspapers

Table 1.10. Print Newspaper Usage (%) — Panel Data

| | Total | |
|---|--------|--------|
| Type of print newspaper ¹ | Wave 1 | Wave 2 |
| National daily newspapers | 66.3 | 66.2 |
| Local daily newspapers | 50.7 | 50.0 |
| International daily newspapers | 6.6 | 5.9 |
| Weekly newspapers (local or national) | 16.4 | 16.9 |
| Free newspapers (local or national) | 46.5 | 46.9 |
| Magazines and periodicals (weekly or monthly) | 38.2 | 35.7 |
| I never read print newspapers | 2.3 | 2.8 |

Note. N (Waves 1 and 2): 1,079. ¹ Non-exclusive categories.

Media Players

Table 1.11. Media Player Usage (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of media player ¹ | Wave 1 | Wave 2 |
| MP3 player | 15.2 | 11.8 |
| Video recorder (VHS) | 25.0 | 19.9 |
| DVD player (including Blu-ray players) | 44.3 | 41.0 |
| TV box with internet access | 28.6 | 34.9 |
| Wi-Fi radio | 7.7 | 9.4 |
| Hard disc recorder | 32.3 | 28.3 |
| CD player | 55.5 | 51.4 |
| None of the above | 19.3 | 21.5 |

Note. N (Waves 1 and 2): 1,079. ¹ Non-exclusive categories.

Media Players Usage

Table 1.12. Media Players Used the Previous Day — Panel Data

| | Total (%) | | Time spen | t (hh:mm)¹ |
|---|-----------|--------|-----------|------------|
| Type of media player | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| MP3, CD player, or Wi-Fi radio | 21.6 | 8.2 | 01:00 | 00:54 |
| Video, DVD, TV box, or hard disk recordings | 18.3 | 8.9 | 01:24 | 01:13 |

Note. N (Wave 1): 233; N (Wave 2): 197. ¹ Average time without outliers, calculated for those who used the medium the previous day. DISCLAIMER: The figures presented in this table might be inconsistent, affecting its comparability capacity and interpretation.

Like in wave 1, national and local printed newspapers remain the most important source of information in wave 2 in contrast to international newspapers.

Telephone

Table 1.13. Telephone Available in Household (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of telephone ¹ | Wave 1 | Wave 2 |
| Landline phone | 66.8 | 63.7 |
| Mobile phone (cell phone) | 99.1 | 99.2 |
| Internet applications that allow for voice conversation (VoiP) | 34.1 | 32.4 |
| None of the above | 0.2 | 0.2 |

Note. N (Waves 1 and 2): 1,079. ¹ Non-exclusive categories.

Mobile Phone Features

Table 1.14. Mobile Phone Features Used¹ (%) — Panel Data

| | Total | |
|-----------------------------------|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Alarm clock and reminders | 64.5 | 64.5 |
| Calendar | 54.8 | 59.4 |
| Download apps | 29.8 | 38.1 |
| E-mail | 49.5 | 59.2 |
| Games (Wordfeud, Angry Birds) | 12.2 | 15.1 |
| GPS and maps | 35.3 | 43.2 |
| Instant messaging (WhatsApp) | 41.2 | 53.9 |
| Listen to podcasts | 0.4 | 1.3 |
| Listen to radio | 12.5 | 12.6 |
| MMS (sending images or sound) | 28.4 | 29.8 |

(continued)

Mobile Phone Features

Table 1.14. Mobile Phone Features Used¹ (%) — Panel Data (continued)

| | Total | |
|---|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Ordinary voice calls | 92.9 | 92.1 |
| Record video | 26.5 | 31.5 |
| SMS (sending texts) | 88.6 | 88.0 |
| Social network sites (Facebook, LinkedIn) | 20.1 | 27.9 |
| Take photographs | 81.9 | 86.3 |
| Use phone as music player | 7.8 | 9.3 |
| Visit websites via apps | 31.0 | 37.2 |
| Visit websites via browser | 38.1 | 43.6 |
| Watch TV or video (YouTube) | 11.8 | 18.6 |

Note. N (Wave 1): 1,069; N (Wave 2): 1,070. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 1.13). ² Non-exclusive categories.

Mobile Phone Purpose of Use

Table 1.15. Purposes of Mobile Phone Use¹ (%) — Panel Data

| | Total | | |
|------------------------------|--------|--------|--|
| Type of purpose ² | Wave 1 | Wave 2 | |
| Contact with family | 92.1 | 91.8 | |
| Contact with friends | 90.7 | 91.7 | |
| School or education | 1.3 | 1.0 | |
| Work | 17.7 | 13.1 | |
| Other | 8.7 | 9.5 | |

Note. N (Wave 1): 1,069; N (Wave 2): 1,070. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 1.13). ² Non-exclusive categories.

Mobile Phone Feature Usage

Table 1.16. Type of Feature Used the Previous Day¹ — Panel Data

| | Total (%) | | Total (%) Number of times (M) ² | | | f times (<i>M</i>) ² |
|--|-----------|--------|--|--------|--|-----------------------------------|
| Type of feature | Wave 1 | Wave 2 | Wave 1 | Wave 2 | | |
| Ordinary voice calls (sent and received) | 87.5 | 81.6 | 5.1 | 4.2 | | |
| Text, image, sound and/or video message (sent) | 42.9 | 53.7 | 4.2 | 4.7 | | |

Note. N (Wave 1): 1,069; N (Wave 2): 1,070. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 1.13). ² Average number of times excluding outliers, calculated for those who used the medium the previous day.

As in wave 1, the mobile phone is also central to respondents in wave 2, not only for voice calls or messaging, but also for taking pictures, management of daily life (alarm clocks/reminders and calendars) and emailing.

In comparison to wave 1, two mobile phone features are being used considerably more often in wave 2:

- Instant messaging (WhatsApp etc.) (+ 12.8%)
- E-mailing (+ 9.7%)

Although the use of instant messaging (WhatsApp, etc.) increased considerably from wave 1 to wave 2, network-based messaging (SMS) is still more common.

While 87.9% indicated using SMS, only 54% used instant messaging in wave
2.

Places of Media Usage

Table 1.17. Places of Media Use (%) — Panel Data

| | | Read print newspaper | | Listen to radio ² | | Watch TV ³ | | rnet |
|--------------------------------------|--------|----------------------|--------|------------------------------|--------|-----------------------|--------|--------|
| Place ¹ | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| At home | | | | | | | | |
| In the living room | 72.7 | 73.6 | 61.3 | 55.2 | 93.3 | 93.3 | 57.6 | 59.2 |
| In the bedroom | 14.0 | 13.8 | 16.1 | 15.0 | 21.2 | 20.2 | 9.5 | 10.3 |
| In other places | 40.2 | 40.2 | 46.1 | 45.1 | 17.8 | 17.5 | 57.3 | 58.1 |
| At friends or family | 3.8 | 4.4 | 4.4 | 4.1 | 5.0 | 4.4 | 8.3 | 11.1 |
| At work | 4.1 | 2.5 | 6.2 | 4.5 | 0.7 | 0.3 | 11.5 | 8.0 |
| At place of study | 0.8 | 0.6 | 0.0 | 0.2 | 0.4 | 0.3 | 1.8 | 1.3 |
| During transport | 28.7 | 25.4 | 48.0 | 45.5 | 0.6 | 0.7 | 25.0 | 32.3 |
| In public places | 35.3 | 31.8 | 5.6 | 5.6 | 1.9 | 1.9 | 16.7 | 21.4 |
| Other places | 1.5 | 9.4 | 1.5 | 10.3 | 1.1 | 3.0 | 2.9 | 7.2 |
| I never use this medium ⁴ | 2.0 | 2.6 | 4.0 | 5.6 | 1.2 | 1.2 | | |

Note. N (Waves 1 and 2): 1,079. ¹ Non-exclusive categories. ² Whether through a radio set or the Internet. ³ Whether through a TV set or the Internet. ⁴ This option was not presented with regards to Internet use as this was an online survey of Internet users.

As in wave 1, media are mostly consumed at home.

Like in wave 1, the most important media used during transport is the radio.

The second most important medium used during transport is the Internet.

• While in wave 1 only a fourth of the respondents used the Internet during transport, in wave 2 this number increased to a third.

As in wave 1, the most common media consumed in public spaces are printed newspapers, followed by the Internet.

Internet Usage

Table 1.18. Internet Used the Previous Day — Panel Data

| | Total (%) | | Time spen | t (hh:mm)¹ | |
|---|-----------|--------|-----------|------------|--|
| Activity | Wave 1 | Wave 2 | Wave 1 | Wave 2 | |
| Getting news | 71.4 | 30.2 | 00:50 | 00:54 | |
| Writing and reading e-mails | 81.4 | 24.9 | 00:31 | 00:32 | |
| Downloading music, films, or podcasts | 4.0 | 2.9 | 00:42 | 00:06 | |
| Playing computer games online | 28.0 | 10.5 | 01:10 | 01:03 | |
| Using social network sites (Facebook, LinkedIn) | 36.7 | 12.6 | 00:40 | 00:31 | |
| Using chat programs (Skype, WhatsApp) | 42.6 | 15.8 | 00:23 | 00:18 | |
| Reading entries at debate sites, blogs | 20.0 | 6.3 | 00:26 | 00:25 | |
| Writing entries at debate sites, blogs | 5.2 | 2.7 | 00:26 | 00:06 | |
| Online shopping, banking, travel reservations | 52.1 | 14.6 | 00:20 | 00:21 | |
| Using websites concerning my interests or hobbies | 45.0 | 12.8 | 00:37 | 00:39 | |
| Other | 11.0 | 6.1 | 01:02 | 00:53 | |

Note. N (Waves 1 and 2): 1,079. ¹ Average time excluding outliers, calculated for those who used the medium the previous day. DISCLAIMER: The figures presented in this table might be inconsistent, affecting its comparability capacity and interpretation.

Although indicated percentages of use are generally much lower in wave 2 than in wave 1, in both waves e-mailing and getting news are the most frequent Internet activities.

In both waves, chat program usage is similar to SNS usage.

 Respondents spend more than double the amount of time on SNS than on chat programs in both waves.

Media Usage in Everyday Life

Table 1.19. Most Likely Means Used to Contact an Old Acquaintance/Notify about Changes to a Party or Dinner¹ (%) — Panel Data

| | Contact old acquaintance | | Change o | |
|---|--------------------------|--------|----------|--------|
| Means of contact ² | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Text, voice or video message via mobile phone | 37.1 | 41.6 | 57.3 | 58.2 |
| Phone call | 80.3 | 77.4 | 94.1 | 92.3 |
| Social network site | 20.2 | 20.4 | 5.7 | 7.3 |
| Posting a letter | 21.9 | 16.9 | 4.3 | 4.4 |
| Email | 74.2 | 68.9 | 72.8 | 68.6 |
| Other | 2.0 | 1.8 | 1.2 | 2.2 |
| Don't know | 1.9 | 3.1 | 0.1 | 0.3 |

Note. N (Waves 1 and 2): 1,079. ¹ Respondents had to select three options. ² Non-exclusive categories.

Table 1.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data

| | Few hours of free time | |
|---|---------------------------|--------|
| Activity ² | Wave 1 | Wave 2 |
| Send messages (text or video) via mobile phone to friends or family | 12.4 | 17.3 |
| Call friends or family on the phone | 31.5 | 27.5 |
| Chat online via a computer with friends or family | 4.1 | 2.3 |
| Write emails to friends or family | 17.0 | 13.0 |
| Meet friends or family | 32.7 | 34.8 |
| Use social network sites (Facebook, LinkedIn) | 13.1 | 13.6 |
| Read printed books, newspapers, or magazines (on paper) | 56.9 | 56.2 |
| Visit websites | 19.5 | 21.1 |

(continued)

Table 1.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data (continued)

| | Few hours of free time | |
|--|------------------------|--------|
| Activity ² | Wave 1 | Wave 2 |
| Watch video or DVD | 3.7 | 3.9 |
| Listen to music on CD, MP3, or similar | 8.1 | 7.8 |
| Listen to radio | 28.5 | 26.2 |
| Watch TV | 49.8 | 51.3 |
| Other | 4.4 | 4.9 |
| Don't know | 1.9 | 1.8 |

Note. N (Waves 1 and 2): 1,079. ¹ Respondents had to select three options. ² Non-exclusive categories.

Table 1.21. Most Likely Actions Taken to Get Important Information Quickly¹ (%) — Panel Data

| | Get important information | |
|--|---------------------------|--------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 9.0 | 10.6 |
| Call someone who is likely to have this information | 37.0 | 29.8 |
| Send an email to someone who is likely to have this information | 12.1 | 11.6 |
| Use social network sites (Facebook, LinkedIn) | 16.6 | 17.2 |
| Use a computer-based chat program (Skype) | 3.2 | 1.8 |
| Check websites | 80.2 | 79.9 |
| Turn on TV or radio | 78.5 | 74.9 |
| Other | 1.2 | 5.1 |
| Don't know | 0.8 | 1.6 |

Note. N (Waves 1 and 2): 1,079. ¹ Respondents had to select three options. ² Non-exclusive categories.

Table 1.22. Most Likely Actions Taken to Retrieve Factual Information about an Issue¹(%) — Panel Data

| | Retrieve factual information | |
|--|------------------------------|--------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 6.2 | 8.1 |
| Call someone who is likely to have this information | 35.9 | 31.0 |
| Send an email to someone who is likely to have this information | 12.4 | 10.8 |
| Use social network sites (Facebook, LinkedIn) | 7.9 | 7.2 |
| Use a computer-based chat program (Skype) | 1.6 | 1.1 |
| Look it up in a printed encyclopedia | 34.6 | 31.8 |
| Look it up via Google or other search engines | 87.8 | 85.4 |
| Look it up at a specific website (Wikipedia) | 66.1 | 66.6 |
| Other | 0.0 | 0.6 |
| Don't know | 0.7 | 1.9 |

Note. N (Waves 1 and 2): 1,079. ¹ Respondents had to select three options. ² Non-exclusive categories.

Table 1.23. Most Likely Actions Taken to Ask for Help with Home Chores¹ (%) — Panel Data

| | Ask help with home chores |
|--|---------------------------|
| Actions ² | Wave 2 ³ |
| Send text, voice or video message via mobile phone to someone who is likely to give help | 24.7 |
| Call someone who is likely to give help | 89.2 |
| Send an email to someone who is likely to give help | 29.1 |
| Use a computer-based chat program (Skype) | 1.0 |
| Meet someone who is likely to give help | 36.2 |
| Use social network sites (Facebook) | 4.7 |
| Check websites | 26.8 |
| Other | 6.6 |
| Don't know | 2.7 |

Note. N (Wave 2): 1,079. 1 Respondents had to select three options. 2 Non-exclusive categories.

³ Question not asked in Wave 1.

Table 1.24. Most Likely Actions Taken to Ask for Help when Sick with the Flu¹ (%) — Panel Data

| | Ask help when sick with the flu |
|---|---------------------------------|
| Actions ² | Wave 2 ³ |
| Send messages (text or video) via mobile phone to friends or family | 50.1 |
| Call friends or family on the phone | 90.7 |
| Chat online via a computer with friends or family (Skype) | 5.1 |
| Write emails to friends or family | 34.2 |
| Meet friends or family | 24.5 |
| Use social network sites (Facebook) | 3.9 |
| Other | 6.0 |
| Don't know | 2.3 |

Note. N (Wave 2): 1,079. ¹ Respondents had to select three options. ² Non-exclusive categories. ³ Question not asked in Wave 1.

In both waves, phone calls and e-mails are most important for the management of social interactions, such as contacting an old acquaintance or changing dates for a party or dinner.

As in wave 1, mobile messaging is used more for prompt contacting of closer people.

Just as in wave 1, a fifth uses SNS for less urgent contact with more distant people, while only a very small number does so for prompt contact with close people.

When asking for help with home chores¹, the respondents preferred way is calling somebody who is most likely to help.

More than a third of respondents would meet somebody.

Over a fourth of respondents, would send an email, or check a website when searching for help.

¹This question was asked in wave 2 only.

When asking for help in case of being sick with the flu¹, the respondents preferred method is calling family or friends on the phone.

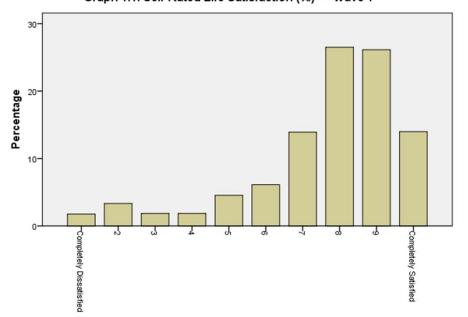
Half of the respondents would send messages (text or video) via mobile phone to friends or family.

- Over a third of respondents would write e-mails to friends or family asking for help.
- About a fourth would meet with friends or family.

¹This question was asked in wave 2 only.

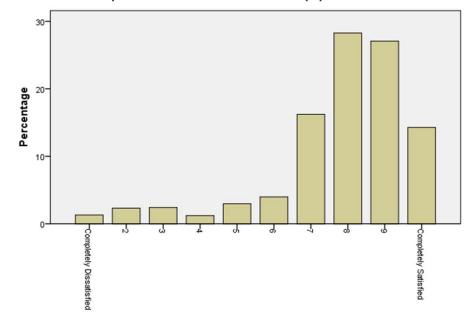
Subjective Well-Being

Graph 1.1. Self-Rated Life Satisfaction (%) — Wave 1



Note. N (Wave 1): 1,079. Mean: 7.65. Standard deviation: 2.08.

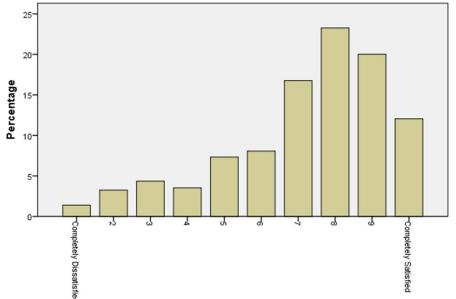
Graph 1.2. Self-Rated Life Satisfaction (%) — Wave 2



Note. N (Wave 2): 1,079. Mean: 7.83. Standard deviation: 1.92.

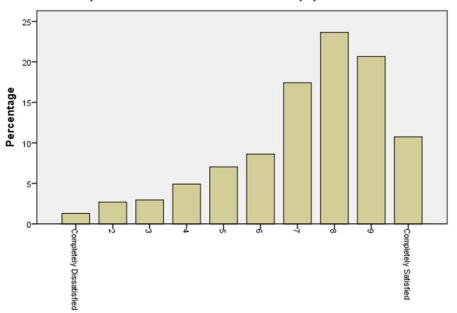
Subjective Well-Being

Graph 1.3. Self-Rated Health Satisfaction (%) — Wave 1



Note. N (Wave 1): 1,079. Mean: 7.24. Standard deviation: 2.18.

Graph 1.4. Self-Rated Health Satisfaction (%) — Wave 2



Note. N (Wave 2): 1,079. Mean: 7.27. Standard deviation: 2.09.

Longitudinal Study Wave 2: Summary of results in Canada

Catherine Middleton (Ryerson University) Eric Vanderbeek (Ryerson University)

Age and Gender

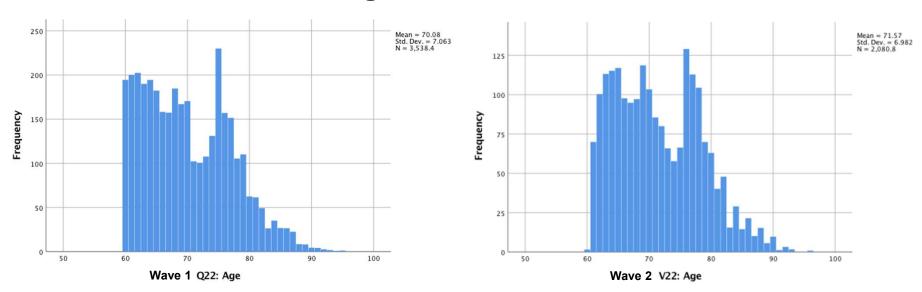


Table 2.1. Age Groups and Gender (%) — Samples' Data

| | , | | - | | | |
|--------------|--------|--------|--------|--------|--------|--------|
| | Woi | man | Ma | an | То | tal |
| Age group | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| 60-69 | 26.6 | 22.8 | 25.1 | 21.7 | 51.7 | 44.5 |
| 70-79 | 21.8 | 22.9 | 16.8 | 19.1 | 38.6 | 42.1 |
| 80+ | 5.3 | 7.7 | 4.4 | 5.8 | 9.7 | 13.4 |
| Total | 53.7 | 53.4 | 46.3 | 46.6 | 100 | 100 |

Marital Status and Parenthood

Table 2.2. Marital Status and Parenthood (%) — Samples' Data

| | No ch | ildren | With c | hildren | То | tal |
|----------------|--------|--------|--------|---------|--------|--------|
| Marital status | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Single | 8.4 | 8.7 | 1.4 | 1.3 | 9.8 | 10.0 |
| Married | 36.5 | 37.1 | 27.9 | 25.4 | 64.4 | 62.5 |
| Divorced | 4.2 | 4.3 | 8.1 | 8.6 | 12.3 | 12.9 |
| Widowed | 4.6 | 5.2 | 8.9 | 9.5 | 13.5 | 14.7 |
| Total | 53.7 | 55.3 | 46.3 | 44.8 | 100 | 100 |

Education

Table 2.3. Educational Attainment (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Educational level | Wave 1 | Wave 2 |
| Primary or less (up to 8-9 years of education) | 2.5 | 2.4 |
| Secondary (between 10 and 14 years of education) | 56.1 | 56.9 |
| Tertiary (15 years of education or more) | 41.1 | 40.4 |
| Don't know | 0.3 | 0.3 |
| Total | 100 | 100 |

Income

Table 2.4. Monthly Personal Income Compared to National Average (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Income level | Wave 1 | Wave 2 |
| Above the average (A lot above + Slightly above) | 44.2 | 47.1 |
| Similar to the average | 11.1 | 10.9 |
| Below the average (A lot below + Slightly below) | 31.6 | 29.4 |
| Unreported (Don't know + Prefer not to respond) | 13.1 | 12.5 |
| Total | 100 | 100 |

Employment Status

Table 2.5. Employment Status (%) — Samples' Data

| | Total | |
|---|--------|--------|
| Employment status ¹ | Wave 1 | Wave 2 |
| Active | 17.5 | 15.6 |
| Employed | 16.1 | 14.3 |
| Full-time | 9.5 | 8.0 |
| Part-time | 6.6 | 6.6 |
| Unemployed | 1.4 | 1.0 |
| Inactive | 79.0 | 81.7 |
| Retired | 77.6 | 80.7 |
| Unpaid work (housework, volunteer, community service) | 1.4 | 1.0 |
| Don't know | 3.3 | 2.7 |

Note. N (Wave 1): 3,538; N (Wave 2): 2,081. ¹ Non-exclusive categories.

Size of Residency Area

Table 2.6. Size of Residency Area (%) — Samples' Data

| | Total | |
|-----------------------------------|--------|--------|
| Residency area | Wave 1 | Wave 2 |
| Big urban conglomerates | 52.3 | 54.3 |
| A big city | 27.7 | 26.7 |
| The suburbs of a big city | 24.6 | 27.5 |
| A town or small city | 33.8 | 31.8 |
| Country | 13.9 | 13.9 |
| A country village | 7.9 | 8.3 |
| A farm or home in the countryside | 6.0 | 5.7 |
| Don't know | 0.1 | 0.0 |
| Total | 100 | 100 |

Media Usage

Table 2.7. Media Used the Previous Day — Panel Data

| | Tota | ıl (%) | Time spen | t (hh:mm)¹ |
|---|---------------|--------|-----------|------------|
| Activity ² | Wave 1 Wave 2 | | Wave 1 | Wave 2 |
| Watched television on a TV set | 88.3 | 90.8 | 03:35 | 04:02 |
| Watched television on a computer | 9.1 | 9.8 | 01:34 | 01:44 |
| Watched television on a mobile phone | 0.8 | 1.2 | 00:57 | 00:58 |
| Listened to radio on a radio set | 58.4 | 55.6 | 02:07 | 02:09 |
| Listened to radio on computer | 8.2 | 8.2 | 01:41 | 01:51 |
| Listened to radio on mobile phone | 2.8 | 3.1 | 01:30 | 02:01 |
| Read newspapers or magazines in the printed version | 56.0 | 52.9 | 00:59 | 01:03 |
| Read newspapers or magazines on the Internet | 41.2 | 40.8 | 00:55 | 00:58 |
| Read books in the printed version | 44.2 | 42.4 | 01:33 | 01:28 |
| Read books in the electronic version | 14.9 | 14.6 | 01:40 | 01:31 |
| Listened to audiobooks | 1.4 | 1.5 | 01:42 | 01:29 |

Note. N (Waves 1 and 2): 2.081. ¹ Average time excluding outliers, calculated for those who used the medium the previous day. ² Non-exclusive categories.

Respondents continue to watch television on TV sets.

- Over 90% of respondents reported watching TV on a TV set in Wave 2, watching for about four hours per day.
- About 10% of respondents watch TV on computers, but just over 1% watch TV on mobile phones.

Respondents spend about two hours per day listening to the radio.

- Most radio listeners tune in using a radio set.
- Average time spent listening to the radio is about the same regardless of device used for listening (radio set, computer, mobile phone).

A majority of respondents continue to read print media.

- There was a small decline in respondents who read newspapers or magazines in print format in Wave 2, but more than 50% of respondents continue to read print media.
- The number of respondents who read newspaper and magazines online is not increasing.
- Electronic book and audiobook use is low but stable.

Print Newspapers

Table 2.8. Print Newspaper Usage (%) — Panel Data

| | Total | |
|---|--------|--------|
| Type of print newspaper ¹ | Wave 1 | Wave 2 |
| National daily newspapers | 22.5 | 21.2 |
| Local daily newspapers | 45.2 | 40.6 |
| International daily newspapers | 2.1 | 1.9 |
| Weekly newspapers (local or national) | 34.6 | 32.4 |
| Free newspapers (local or national) | 47.0 | 44.5 |
| Magazines and periodicals (weekly or monthly) | 32.2 | 30.8 |
| I never read print newspapers | 14.4 | 16.6 |

Note. N (Waves 1 and 2): 2.081. 1 Non-exclusive categories.

Media Players

Table 2.9. Media Player Usage (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of media player ¹ | Wave 1 | Wave 2 |
| MP3 player | 16.7 | 14.3 |
| Video recorder (VHS) | 15.4 | 13.3 |
| DVD player (including Blu-ray players) | 49.5 | 43.4 |
| TV box with internet access | 24.7 | 24.4 |
| Wi-Fi radio | 14.1 | 13.2 |
| Hard disc recorder | 29.3 | 30.2 |
| CD player | 45.4 | 39.9 |
| None of the above | 23.2 | 25.9 |

Note. N (Waves 1 and 2): 2.081. 1 Non-exclusive categories.

Media Players Usage

Table 2.10. Media Players Used the Previous Day — Panel Data

| | Total (%) | | Time spen | t (hh:mm)¹ |
|---|-----------|--------|-----------|------------|
| Type of media player | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| MP3, CD player, or Wi-Fi radio | 16.5 | 16.2 | 01:15 | 01:40 |
| Video, DVD, TV box, or hard disk recordings | 30.7 | 33 | 01:27 | 02:39 |

Note. N (Waves 1 and 2): 2.081. ¹ Average time without outliers, calculated for those who used the medium the previous day.

More than 80% of respondents read some form of print newspaper.

- Newspaper readership declined slightly in Wave 2.
- Free newspapers and local daily newspapers remain the most widely read print news sources in Wave 2.

Physical media players remain popular.

- About 40% of respondents used DVD players and CD players in Wave 2.
- A quarter of respondents used an Internet-connected television box, with no growth from Wave 1 to Wave 2.

Telephone

Table 2.11. Telephone Available in Household (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of telephone ¹ | Wave 1 | Wave 2 |
| Landline phone | 87.8 | 85.8 |
| Mobile phone (cell phone) | 80.3 | 81.2 |
| Internet applications that allow for voice conversation (VoiP) | 22.7 | 20.0 |
| None of the above | 0.2 | 0.1 |

Note. N (Waves 1 and 2): 2.081. 1 Non-exclusive categories.

Mobile Phone Features

Table 2.12. Mobile Phone Features Used¹ (%) — Panel Data

| | Total | |
|-----------------------------------|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Alarm clock and reminders | 36.1 | 39.0 |
| Calendar | 38.3 | 41.7 |
| Download apps | 19.8 | 20.5 |
| E-mail | 44.5 | 49.0 |
| Games (Wordfeud, Angry Birds) | 17.3 | 19.8 |
| GPS and maps | 27.8 | 32.0 |
| Instant messaging (WhatsApp) | 15.8 | 18.5 |
| Listen to podcasts | 4.4 | 5.2 |
| Listen to radio | 8.0 | 7.9 |
| MMS (sending images or sound) | 19.0 | 21.6 |

(continued)

Mobile Phone Features

Table 2.12. Mobile Phone Features Used¹ (%) — Panel Data (continued)

| | Total | |
|---|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Ordinary voice calls | 79.3 | 76.7 |
| Record video | 23.2 | 22.5 |
| SMS (sending texts) | 62.4 | 66.3 |
| Social network sites (Facebook, LinkedIn) | 24.6 | 28.3 |
| Take photographs | 64.2 | 68.1 |
| Use phone as music player | 11.1 | 9.9 |
| Visit websites via apps | 23.0 | 24.5 |
| Visit websites via browser | 34.3 | 38.6 |
| Watch TV or video (YouTube) | 9.2 | 10.8 |

Note. N (Waves 1 and 2): 1,579. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 2.11). ² Non-exclusive categories.

Mobile Phone Purpose of Use

Table 2.13. Purposes of Mobile Phone Use¹ (%) — Panel Data

| | Total | | |
|------------------------------|--------|--------|--|
| Type of purpose ² | Wave 1 | Wave 2 | |
| Contact with family | 86.1 | 88.0 | |
| Contact with friends | 74.2 | 74.5 | |
| School or education | 1.0 | 1.3 | |
| Work | 14.3 | 13.5 | |
| Other | 16.6 | 15.2 | |

Note. N (Waves 1 and 2): 1,579. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 2.11). ² Non-exclusive categories.

Mobile Phone Feature Usage

Table 2.14. Type of Feature Used the Previous Day¹ — Panel Data

| | Total (%) | | Number of | f times (<i>M</i>) ² |
|--|-----------|--------|-----------|-----------------------------------|
| Type of feature | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Ordinary voice calls (sent and received) | 51.5 | 51.3 | 3.03 | 2.92 |
| Text, image, sound and/or video message (sent) | 45.5 | 47.4 | 5.18 | 5.79 |

Note. N (Waves 1 and 2): 1,579. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 2.11). ² Average number of times excluding outliers, calculated for those who used the medium the previous day.

It is more common for households to have a landline phone than a mobile phone.

 In Wave 2, 85% of respondents have a landline, compared to 81% with a mobile phone.

Mobile phones are used for calling.

- Ordinary voice calling is the most widely used function on mobile phones (77% in Wave 2).
- More than half of the respondents use their phones to take photos (68%) or send SMS (66%).
- WhatsApp and non-SMS instant messaging is not widely used by Canadian respondents (fewer than 20% in Wave 2).

Use of smart phone features increased in Wave 2.

 More respondents reported using email, GPS and maps, and viewing websites (using a browser or an app) in Wave 2.

Places of Media Usage

Table 2.15. Places of Media Use (%) — Panel Data

| | Read print newspaper | | Listen t | Listen to radio ² | | Watch TV ³ | | rnet |
|--------------------------------------|----------------------|--------|----------|------------------------------|--------|-----------------------|--------|--------|
| Place ¹ | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| At home | | | | | | | | |
| In the living room | 49.7 | 48.1 | 32.5 | 32.2 | 76.1 | 76.8 | 46.4 | 48.7 |
| In the bedroom | 7.7 | 6.7 | 22.7 | 21.7 | 24.2 | 24.4 | 22.3 | 22.8 |
| In other places | 39.4 | 36.3 | 35.1 | 33.4 | 26.1 | 26.4 | 61.9 | 62.2 |
| At friends or family | 3.1 | 2.4 | 2.7 | 2.6 | 7.4 | 8.0 | 10.7 | 11.1 |
| At work | 4.1 | 3.4 | 4.6 | 4.3 | 0.7 | 0.7 | 10.9 | 9.5 |
| At place of study | 0.9 | 0.8 | 1.0 | 0.6 | 0.6 | 0.3 | 3.7 | 3.4 |
| During transport | 5.9 | 5.0 | 38.6 | 39.2 | 0.3 | 0.2 | 5.2 | 5.4 |
| In public places | 17.8 | 17.4 | 4.4 | 4.5 | 3.5 | 3.6 | 15.3 | 14.3 |
| Other places | 6.8 | 5.3 | 18.0 | 16.4 | 4.5 | 4.3 | 7.1 | 7.0 |
| I never use this medium ⁴ | 11.6 | 13.8 | 8.5 | 8.5 | 2.1 | 2.2 | | |

Note. N: 2,081. ¹ Non-exclusive categories. ² Whether through a radio set or the Internet. ³ Whether through a TV set or the Internet.. ⁴ This option was not presented with regards to Internet use as this was an online survey of Internet users.

Most media use is in the home.

- General patterns of location of media use are stable in the two waves.
- Most media use takes place in the home the living room is the most common place for reading a print newspaper or watching TV. About half of respondents use the Internet in their living rooms, but also report Internet use in other places.
- During transport many respondents (~40%) listen to radio, but report minimal Internet use or TV watching.

Internet Usage

Table 2.16. Internet Used the Previous Day — Panel Data

| | Total (%) | | Time spen | t (hh:mm)¹ |
|---|-----------|--------|-----------|------------|
| Activity | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Getting news | 58.5 | 59.1 | 00:53 | 00:55 |
| Writing and reading e-mails | 83.8 | 85.3 | 00:52 | 00:51 |
| Downloading music, films, or podcasts | 3.4 | 3.3 | 01:05 | 01:08 |
| Playing computer games online | 36.7 | 38.5 | 01:26 | 01:30 |
| Using social network sites (Facebook, LinkedIn) | 50.9 | 52.1 | 00:56 | 00:54 |
| Using chat programs (Skype, WhatsApp) | 5.6 | 5.9 | 00:36 | 00:42 |
| Reading entries at debate sites, blogs | 6.9 | 7.6 | 00:36 | 00:38 |
| Writing entries at debate sites, blogs | 2.2 | 1.9 | 00:33 | 00:30 |
| Online shopping, banking, travel reservations | 33.3 | 34.6 | 00:27 | 00:28 |
| Using websites concerning my interests or hobbies | 33.9 | 34.3 | 00:51 | 00:56 |
| Other | 4.9 | 5.3 | 01:22 | 01:36 |

Note. N (Waves 1 and 2): 2,081. ¹ Average time excluding outliers, calculated for those who used the medium the previous day.

E-mail is the most frequently reported Internet activity.

• More than 85% of respondents reported reading or writing e-mail in the previous day, spending 51 minutes doing so in Wave 2.

Other frequent activities include getting news and using social media, both done by more than 50% of respondents in both waves.

About one-third of respondents use the Internet for transactions (e.g., online shopping, banking or travel reservations).

Game players spend a lot of time online.

 Close to 40% of respondents play online games, for about 1.5 hours per day.

Table 2.17. Most Likely Means Used to Contact an Old Acquaintance/Notify about Changes to a Party or Dinner¹ (%) — Panel Data

| | Contact old acquaintance | | Change of a party | |
|---|--------------------------|--------|-------------------|--------|
| Means of contact ² | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Text, voice or video message via mobile phone | 26.2 | 28.1 | 49.1 | 51.6 |
| Phone call | 75.7 | 76.2 | 93.4 | 93.1 |
| Social network site | 31.4 | 29.2 | 15.1 | 13.2 |
| Posting a letter | 22.1 | 23.5 | 5.5 | 5.6 |
| Email | 78.5 | 77.6 | 82.0 | 81.5 |
| Other | 3.1 | 3.5 | 4.1 | 4.6 |
| Don't know | 3.7 | 3.4 | 0.8 | 0.7 |

Note. N (Waves 1 and 2): 2,081. ¹ Respondents had to select three options. ² Non-exclusive categories.

Table 2.18. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data

| | Few hours of free time | |
|---|------------------------|--------|
| Activity ² | Wave 1 | Wave 2 |
| Send messages (text or video) via mobile phone to friends or family | 9.9 | 10.7 |
| Call friends or family on the phone | 29.3 | 29.1 |
| Chat online via a computer with friends or family | 4.9 | 4.9 |
| Write emails to friends or family | 25.8 | 26.9 |
| Meet friends or family | 19.8 | 17.7 |
| Use social network sites (Facebook, LinkedIn) | 20.9 | 23.0 |
| Read printed books, newspapers, or magazines (on paper) | 45.0 | 43.3 |
| Visit websites | 25.8 | 24.8 |

(continued)

Table 2.18. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data (continued)

| | Few hours of free time | |
|--|------------------------|--------|
| Activity ² | Wave 1 | Wave 2 |
| Watch video or DVD | 7.0 | 7.1 |
| Listen to music on CD, MP3, or similar | 6.3 | 6.2 |
| Listen to radio | 18.0 | 16.2 |
| Watch TV | 63.5 | 64.5 |
| Other | 6.4 | 6.7 |
| Don't know | 1.3 | 1.2 |

Table 2.19. Most Likely Actions Taken to Get Important Information Quickly¹ (%) — Panel Data

| | Get important information | |
|--|---------------------------|--------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 16.1 | 16.3 |
| Call someone who is likely to have this information | 40.2 | 38.5 |
| Send an email to someone who is likely to have this information | 26.0 | 25.3 |
| Use social network sites (Facebook, LinkedIn) | 24.5 | 24.2 |
| Use a computer-based chat program (Skype) | 1.9 | 1.8 |
| Check websites | 65.9 | 66.4 |
| Turn on TV or radio | 71.0 | 72.8 |
| Other | 4.1 | 5.4 |
| Don't know | 2.7 | 1.2 |

Table 2.20. Most Likely Actions Taken to Retrieve Factual Information about an Issue¹ (%) — Panel Data

| | Retrieve factual information | |
|--|------------------------------|--------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 14.1 | 15.6 |
| Call someone who is likely to have this information | 37.4 | 38.2 |
| Send an email to someone who is likely to have this information | 28.1 | 26.9 |
| Use social network sites (Facebook, LinkedIn) | 9.5 | 10.7 |
| Use a computer-based chat program (Skype) | 1.0 | 1.4 |
| Look it up in a printed encyclopedia | 14.5 | 12.3 |
| Look it up via Google or other search engines | 86.9 | 85.5 |
| Look it up at a specific website (Wikipedia) | 55.6 | 55.1 |
| Other | 12.0 | 2.1 |
| Don't know | 2.0 | 1.6 |

Respondents are most likely to use voice calls or e-mail to contact people for social purposes.

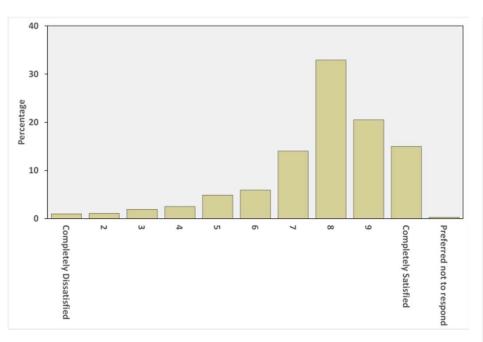
Respondents are most likely to use traditional media when they have free time (watching TV, reading print media or talking on the phone).

Respondents are most likely to use the Internet to find factual information.

To get information quickly, respondents are most likely to turn on the TV or radio, but many also check websites.

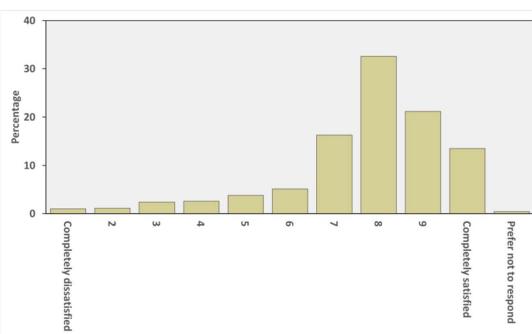
Subjective Well-Being

Graph 2.1. Self-Rated Life Satisfaction (%) - Wave 1



Note. N (Wave 1): 2,081. Mean: 8.04. Standard deviation: 5.25.

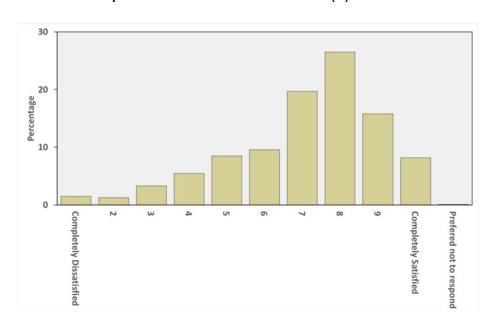
Graph 2.2. Self-Rated Life Satisfaction (%) - Wave 2



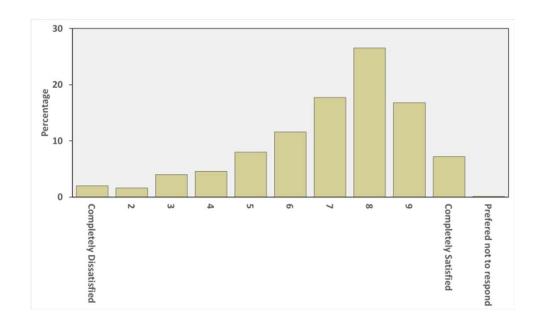
Note. N (Wave 2): 2,081. Mean: 8.09. Standard deviation: 5.89.

Subjective Well-Being

Graph 2.3. Self-Rated Health Satisfaction (%) - Wave 1



Graph 2.4. Self-Rated Health Satisfaction (%) - Wave 2



Note. N (Wave 1): 2,081. Mean: 7.17. Standard deviation: 2.98.

Note. N (Wave 2): 2,081. Mean: 7.11. Standard deviation: 3.23.

Longitudinal Study Wave 2: Summary of results in Finland

Joonas Karhinen (University of Jyväskylä) Sanna Kuoppamäki (University of Jyväskylä) Sakari Taipale (University of Jyväskylä)

Age and Gender

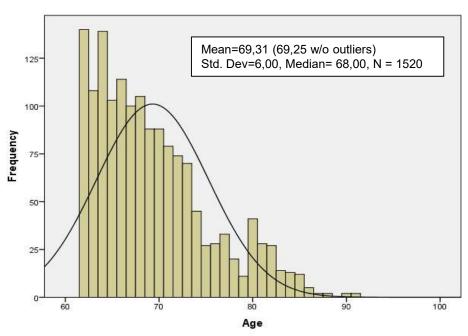


Table 3.1. Age Groups and Gender (%)

| Ana | Woman | Man | Total |
|--------------|--------|--------|--------|
| Age group | Wave 2 | Wave 2 | Wave 2 |
| 60-69 | 29.9 | 29.1 | 59.0 |
| 70-79 | 15.9 | 15.3 | 31.3 |
| 80+ | 3.1 | 6.6 | 9.7 |
| Total | 48.9 | 51.1 | 100 |

Note. N (Wave 2): 1,520.

Marital Status and Parenthood

Table 3.2. Marital Status and Parenthood (%)

| | No children | With children | Total |
|----------------|----------------|---------------|--------|
| Marital status | Wave 2 | Wave 2 | Wave 2 |
| Single | 9.4 | 1.6 | 11.0 |
| Married | 33.4 | 32.7 | 66.1 |
| Divorced | 3.1 | 9.3 | 12.4 |
| Widowed | 4.2 | 6.3 | 10.4 |
| Total | 50.1 | 49.9 | 100 |

Note. N (Wave 2): 1,487.

Grandparenthood

Table 3.3. Number of Grandchildren¹ (%)

| | Total |
|-------------------------|--------|
| Number of grandchildren | Wave 2 |
| No grandchildren | 63.6 |
| 1 grandchild | 4.6 |
| 2 grandchildren | 9.6 |
| 3 grandchildren | 6.3 |
| 4 grandchildren | 4.3 |
| 5 grandchildren | 3.5 |
| 6+ grandchildren | 8.0 |
| Total | 100 |

Note. N (Wave 2): 740. ¹ Question only shown to respondents who reported having children (see Table 3.2).

Table 3.4. Cohabitation with Offspring¹ (%)

| | Total |
|------------------------------------|--------|
| Number of cohabitants ² | Wave 2 |
| No cohabitation ³ | 92.9 |
| Children ⁴ | |
| 1 child | 77.1 |
| 2 children | 20.8 |
| 3+ children | 2.1 |
| Total | 100 |
| Grandchildren ⁵ | |
| 1 grandchild | 100 |
| 2 grandchildren | 0.0 |
| 3+ grandchildren | 0.0 |
| Total | 100 |

Note. ¹ Question only shown to respondents who reported having children (see Table 3.2) ² Non-exclusive categories. ³ N: 742 . ⁴ N: 739 . ⁵ N: 2.

Education

Table 3.5. Educational Attainment (%)

| | Total |
|--|--------|
| Educational level | Wave 2 |
| Primary or less (up to 8-9 years of education) | 16.3 |
| Secondary (between 10 and 14 years of education) | 45.6 |
| Tertiary (15 years of education or more) | 36.6 |
| Don't know | 1.5 |
| Total | 100 |

Note. N (Wave 2): 1,520.

Income

Table 3.6. Monthly Personal Income Compared to National Average (%)

| | Total |
|--|--------|
| Income level | Wave 2 |
| Above the average (A lot above + Slightly above) | 33.1 |
| Similar to the average | 15.0 |
| Below the average (A lot below + Slightly below) | 38.1 |
| Unreported (Don't know + Prefer not to respond) | 13.8 |
| Total | 100 |

Note. N (Wave 2): 1,520.

Employment Status

Table 3.7. Employment Status (%)

| | Total |
|---|--------|
| Employment status ¹ | Wave 2 |
| Active | 10.9 |
| Employed | 9.7 |
| Full-time | 7.1 |
| Part-time | 2.6 |
| Unemployed | 1.3 |
| Inactive | 87.6 |
| Retired | 87.4 |
| Unpaid work (housework, volunteer, community service) | 0.3 |
| Other | 1.2 |
| Don't know | 0.3 |

Note. N (Wave 2): 1,520. 1 Non-exclusive categories.

Size of Residency Area

Table 3.8. Size of Residency Area (%)

| | Total |
|-----------------------------------|--------|
| Residency area | Wave 2 |
| Big urban conglomerates | 44.2 |
| A big city | 25.3 |
| The suburbs of a big city | 18.9 |
| A town or small city | 35.7 |
| Country | 19.0 |
| A country village | 13.8 |
| A farm or home in the countryside | 5.2 |
| Don't know | 1.1 |
| Total | 100 |

Note. N (Wave 2): 1,520.

Media Usage

Table 3.9. Media Used the Previous Day

| | Total (%) | Time spent (hh:mm) ¹ |
|---|-----------|------------------------------------|
| Activity ² | Wave 2 | Wave 2 |
| Watched television on a TV set | 89.5 | 03:02 |
| Watched television on a computer | 15.8 | 01:25 |
| Watched television on a mobile phone | 3.1 | 00:46 |
| Listened to radio on a radio set | 60.1 | 02:43 |
| Listened to radio on computer | 5.3 | 02:31 |
| Listened to radio on mobile phone | 2.8 | 01:06 |
| Read newspapers or magazines in the printed version | 75.5 | 01:12 |
| Read newspapers or magazines on the Internet | 49.5 | 00:44 |
| Read books in the printed version | 43.1 | 01:21 |
| Read books in the electronic version | 1.9 | 00:54 |
| Listened to audiobooks | 2.7 | 01:37 |

Note. N (Wave 2): 1,520. ¹ Average time excluding outliers, calculated for those who used the medium the previous day. ² Non-exclusive categories.

Age, Gender, Marital status, Parenthood and Grandparenthood

- Over half of the respondents (59.0%) belong to the age group 60 to 69.
- 48.9% of the respondents are females, 51.1% males.
- Majority of the respondents (66.1%) are married.
- Half of the respondents (49.9%) have children.
- Majority have no grandchildren (25.3%), no cohabitation with offspring (93.2%).

Education, Income, Employment status, Size of Residency Area

• Majority of the respondents have secondary education (45.6%), evaluate their income level as below average (38.1%), are retired (87.4%) and live in big urban conglomerates (44.2%).

Media Usage

 Watching television on a TV set is the most frequent media activity (89.5%, average time 3 hours 2 minutes per day).

Print Newspapers

Table 3.10. Print Newspaper Usage (%)

| | Total |
|---|--------|
| Type of print newspaper ¹ | Wave 2 |
| National daily newspapers | 38.5 |
| Local daily newspapers | 54.5 |
| International daily newspapers | 1.6 |
| Weekly newspapers (local or national) | 41.2 |
| Free newspapers (local or national) | 71.9 |
| Magazines and periodicals (weekly or monthly) | 56.7 |
| I never read print newspapers | 5.3 |

Note. N (Wave 2): 1,520. 1 Non-exclusive categories.

Media Players

Table 3.11. Media Player Usage (%)

| | Total |
|--|--------|
| Type of media player ¹ | Wave 2 |
| MP3 player | 3.2 |
| Video recorder (VHS) | 9.1 |
| DVD player (including Blu-ray players) | 25.3 |
| TV box with internet access | 18.1 |
| Wi-Fi radio | 8.2 |
| Hard disc recorder | 22.3 |
| CD player | 40.8 |
| None of the above | 35.9 |

Note. N (Wave 2): 1,520. ¹ Non-exclusive categories.

Media Players Usage

Table 3.12. Media Players Used the Previous Day

| | Total (%) | Time spent (hh:mm) ¹ |
|---|-----------|------------------------------------|
| Type of media player | Wave 2 | Wave 2 |
| MP3, CD player, or Wi-Fi radio | 14.7 | 01:20 |
| Video, DVD, TV box, or hard disk recordings | 21.8 | 01:47 |

Note. N (Wave 2): 1,520. ¹ Average time without outliers, calculated for those who used the medium the previous day.

Print Newspapers Usage (%)

- Free newspapers (local or national) (71.9%) are the most frequently used print media.
- International daily newspapers (1.6%) are the least frequently used print media.

Media Player Usage (%)

- CD player (40.8%) is the most frequently used media player.
- MP3 player (3.2%) is the least frequently used media player.

Media Players Used the Previous Day (%)

• Video, DVD, TV box, or hard disk recordings are more frequently used on the previous day (21.8%) than MP3, CD player or Wi-Fi radio (14.7%).

Telephone

Table 3.13. Telephone Available in Household (%)

| | Total |
|--|--------|
| Type of telephone ¹ | Wave 2 |
| Landline phone | 7.9 |
| Mobile phone (cell phone) | 96.6 |
| Internet applications that allow for voice conversation (VoiP) | 46.2 |
| None of the above | 0.1 |

Note. N (Wave 2): 1,520. 1 Non-exclusive categories.

Mobile Phone Features

Table 3.14. Mobile Phone Features Used¹(%)

| | Total |
|-----------------------------------|--------|
| Mobile phone feature ² | Wave 2 |
| Alarm clock and reminders | 68.1 |
| Calendar | 46.8 |
| Download apps | 23.0 |
| E-mail | 57.2 |
| Games (Wordfeud, Angry Birds) | 6.4 |
| GPS and maps | 45.5 |
| Instant messaging (WhatsApp) | 53.2 |
| Listen to podcasts | 3.3 |
| Listen to radio | 14.9 |
| MMS (sending images or sound) | 53.5 |

(continued)

Mobile Phone Features

Table 3.14. Mobile Phone Features Used¹ (%) (continued)

| | Total |
|---|--------|
| Mobile phone feature ² | Wave 2 |
| Ordinary voice calls | 80.4 |
| Record video | 22.3 |
| SMS (sending texts) | 89.7 |
| Social network sites (Facebook, LinkedIn) | 33.0 |
| Take photographs | 77.7 |
| Use phone as music player | 9.5 |
| Visit websites via apps | 27.7 |
| Visit websites via browser | 49.1 |
| Watch TV or video (YouTube) | 22.7 |

Note. N (Wave 2): 1,468. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 3.13). ² Non-exclusive categories.

Mobile Phone Purpose of Use

Table 3.15. Purposes of Mobile Phone Use¹ (%)

| | Total |
|------------------------------|--------|
| Type of purpose ² | Wave 2 |
| Contact with family | 83.9 |
| Contact with friends | 87.6 |
| School or education | 2.4 |
| Work | 12.3 |
| Other | 11.3 |

Note. N (Wave 2): 1,468. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 3.13). ² Non-exclusive categories.

Mobile Phone Feature Usage

Table 3.16. Type of Feature Used the Previous Day¹

| | Total (%) | Number of times (<i>M</i>) ² |
|--|-----------|---|
| Type of feature | Wave 2 | Wave 2 |
| Ordinary voice calls (sent and received) | 77.1 | 3.5 |
| Text, image, sound and/or video message (sent) | 51.1 | 3.9 |

Note. N (Wave 2): 1,468. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 3.13). ² Average number of times excluding outliers, calculated for those who used the medium the previous day.

Telephone Available in Household (%)

- Mobile phones (cell phone) are available in a majority of households (96.6%).
- Landline phones are available in a few households only (7.9%).

Mobile Phone Features (%)

- SMS (sending texts) (89.7%), ordinary voice calls (80.4%) and taking photographs (77.7%) are the most frequently used mobile phone features.
- Listening to podcasts (3.3%), playing games (6.4%) and using phone as a music player (9.5%) are the least frequently used mobile phone features.

Mobile Phone Purpose of Use (%)

- Contact with friends (87.6%) and family (83.9%) are the most frequent purposes of mobile phone use.
- Ordinary voice calls (77.1%) are more frequent purposes of mobile phone than sending texts, images or sound (51.1%).

Places of Media Usage

Table 3.17. Places of Media Use (%)

| | Read print newspaper | Listen to radio ² | Watch TV ³ | Internet |
|--------------------------------------|----------------------|------------------------------|-----------------------|----------|
| Place ¹ | Wave 2 | Wave 2 | Wave 2 | Wave 2 |
| At home | | | | |
| In the living room | 52.4 | 40.9 | 84.8 | 52.8 |
| In the bedroom | 13.9 | 20.8 | 17.8 | 28.5 |
| In other places | 48.2 | 41.1 | 18.0 | 58.9 |
| At friends or family | 7.6 | 3.1 | 8.7 | 9.7 |
| At work | 3.7 | 4.2 | 0.8 | 8.8 |
| At place of study | 0.2 | 0.1 | 0.1 | 0.8 |
| During transport | 15.3 | 40.3 | 3.5 | 27.8 |
| In public places | 20.3 | 4.1 | 2.4 | 13.1 |
| Other places | 7.5 | 16.8 | 4.5 | 7.8 |
| I never use this medium ⁴ | 4.3 | 7.4 | 1.4 | |

Note. N (Wave 2): 1,520. ¹ Non-exclusive categories. ² Whether through a radio set or the Internet. ³ Whether through a TV set or the Internet. ⁴ This option was not presented with regards to Internet use as this was an online survey of Internet users.

Places of Media Use

- Home is the most common place for media use in reading print newspapers, listening to radio, watching TV and using the internet.
- Print newspapers are read most frequently in the living room (52.4%) or in other places at home (48.2%).
- Radio is listened most frequently in the living room (40.9%) or other places at home (41.1%) or during transport (40.3%).
- Television is watched most frequently in the living room (84.8%).
- Internet is used most frequently in the living room (52.8%), in other places at home (58.9%) or during transport (27.8%).
- At friends or family, at work or at place of study are the least common places for media use.

Internet Usage

Table 3.18. Internet Used the Previous Day

| | Total (%) | Time spent (hh:mm) ¹ |
|---|-----------|---------------------------------|
| Activity | Wave 2 | Wave 2 |
| Getting news | 67.4 | 00:50 |
| Writing and reading e-mails | 76.0 | 00:30 |
| Downloading music, films, or podcasts | 2.9 | 01:16 |
| Playing computer games online | 17.8 | 01:05 |
| Using social network sites (Facebook, LinkedIn) | 46.9 | 00:41 |
| Using chat programs (Skype, WhatsApp) | 31.3 | 00:22 |
| Reading entries at debate sites, blogs | 19.6 | 00:27 |
| Writing entries at debate sites, blogs | 7.3 | 00:22 |
| Online shopping, banking, travel reservations | 20.7 | 00:24 |
| Using websites concerning my interests or hobbies | 35.0 | 00:40 |
| Other | 4.9 | 01:06 |

Note. N (Wave 2): 1,520. ¹ Average time excluding outliers, calculated for those who used the medium the previous day.

Internet Usage on the Previous Day

- Writing and reading e-mails is the most frequent internet activity (76.0%).
- Other frequent internet activities are getting news (67.4%) and using social networking sites (46.9%).
- Downloading music, films or podcasts is the least frequent internet activity (2.9%), as well as writing entries at debate sites (7.3%).

Time Spent with Internet on the Previous Day

 Respondents spent most time downloading music, films or podcasts (1 hour 16 min per day) or playing computer games online (1 hour 5 min per day).

Table 3.19. Most Likely Means Used to Contact an Old Acquaintance/Notify about Changes in a Party or Dinner¹ (%)

| Contact of acquainta | | Change of date for a party/dinner |
|---|--------|-----------------------------------|
| Means of contact ² | Wave 2 | Wave 2 |
| Text, voice or video message via mobile phone | 51.3 | 78.4 |
| Phone call | 78.6 | 91.9 |
| Social network site | 29.9 | 13.6 |
| Posting a letter | 30.5 | 10.1 |
| Email | 81.1 | 87.5 |
| Other | 5.2 | 4.8 |
| Don't know | 7.8 | 4.5 |

Table 3.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%)

| | Few hours of free time |
|---|------------------------|
| Activity ² | Wave 2 |
| Send messages (text or video) via mobile phone to friends or family | 14.7 |
| Call friends or family on the phone | 34.6 |
| Chat online via a computer with friends or family | 1.2 |
| Write emails to friends or family | 14.3 |
| Meet friends or family | 26.9 |
| Use social network sites (Facebook, LinkedIn) | 20.5 |
| Read printed books, newspapers, or magazines (on paper) | 54.7 |
| Visit websites | 23.7 |

(continued)

Table 3.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) (continued)

| | Few hours of free time |
|--|------------------------|
| Activity ² | Wave 2 |
| Watch video or DVD | 3.9 |
| Listen to music on CD, MP3, or similar | 4.4 |
| Listen to radio | 29.5 |
| Watch TV | 59.2 |
| Other | 3.1 |
| Don't know | 3.1 |

Table 3.21. Most Likely Actions Taken to Get Important Information Quickly¹ (%)

| | Get important information |
|--|---------------------------|
| Actions ² | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 21.2 |
| Call someone who is likely to have this information | 43.3 |
| Send an email to someone who is likely to have this information | 20.6 |
| Use social network sites (Facebook, LinkedIn) | 26.6 |
| Use a computer-based chat program (Skype) | 3.2 |
| Check websites | 84.2 |
| Turn on TV or radio | 76.4 |
| Other | 7.8 |
| Don't know | 5.6 |

Table 3.22. Most Likely Actions Taken to Retrieve Factual Information about an Issue¹ (%)

| | Retrieve factual information |
|--|------------------------------|
| Actions ² | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 18.9 |
| Call someone who is likely to have this information | 39.2 |
| Send an email to someone who is likely to have this information | 24.4 |
| Use social network sites (Facebook, LinkedIn) | 13.3 |
| Use a computer-based chat program (Skype) | 2.0 |
| Look it up in a printed encyclopedia | 32.6 |
| Look it up via Google or other search engines | 88.1 |
| Look it up at a specific website (Wikipedia) | 65.6 |
| Other | 2.8 |
| Don't know | 4.3 |

Table 3.23. Most Likely Actions Taken to Ask for Help with Home Chores¹ (%)

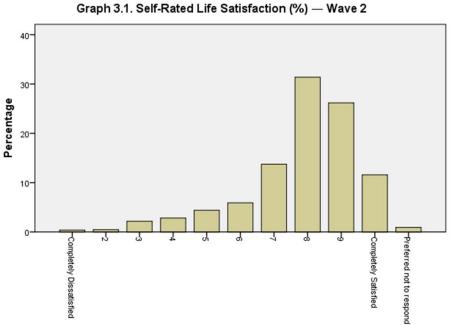
| | Ask help with home chores |
|--|---------------------------|
| Actions ² | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to give help | 54.7 |
| Call someone who is likely to give help | 85.5 |
| Send an email to someone who is likely to give help | 43.7 |
| Use a computer-based chat program (Skype) | 3.1 |
| Meet someone who is likely to give help | 49.5 |
| Use social network sites (Facebook) | 11.4 |
| Check websites | 19.9 |
| Other | 4.5 |
| Don't know | 91 |

Table 3.24. Most Likely Actions Taken to Ask for Help when Sick with the Flu¹ (%)

| | Ask help when sick with the flu |
|---|---------------------------------|
| Actions ² | Wave 2 |
| Send messages (text or video) via mobile phone to friends or family | 77.1 |
| Call friends or family on the phone | 88.9 |
| Chat online via a computer with friends or family (Skype) | 10.6 |
| Write emails to friends or family | 60.4 |
| Meet friends or family | 17.0 |
| Use social network sites (Facebook) | 13.4 |
| Other | 5.4 |
| Don't know | 9.1 |

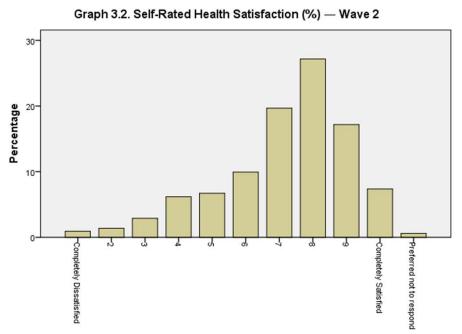
- Email (81.1%) and phone call (78.6%) are the most likely means of contact.
- Reading printed books, newspapers, or magazines (on paper) (54.7%) is the most likely activity engaged with in a few hours of free time.
- Checking websites (84.2%) and turning on TV or radio (76.4%) are the most likely actions taken to get important information quickly
- Looking it up via Google or other search engines (88.1%) is the most likely action taken to retrieve factual information about an issue-
- Calling someone who is likely to give help (85.5%) is the most likely action taken to ask for help with home chores.
- Calling friends or family on the phone (88.9%) is the most likely action taken to ask for help when sick with the flu.

Subjective Well-Being



Note. N (Wave 2): 1,520. Mean: 7.86. Standard deviation: 1.71.

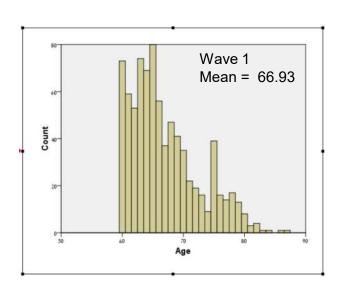
Subjective Well-Being



Longitudinal Study Wave 2: Summary of results in Israel

Galit Nimrod (Ben-Gurion University of the Negev)

Age and Gender



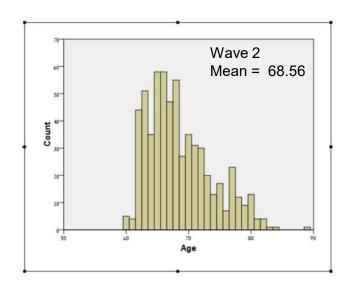


Table 4.1. Age Groups and Gender (%) — Samples' Data

| | Woman | | Man | | То | tal |
|--------------|--------|--------|--------|--------|--------|--------|
| Age group | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| 60-69 | 35.0 | 33.6 | 37.9 | 29.9 | 72.9 | 63.5 |
| 70-79 | 14.0 | 14.5 | 10.8 | 18.0 | 24.8 | 32.5 |
| 80+ | 1.1 | 0.7 | 1.2 | 3.3 | 2.4 | 4.0 |
| Total | 50.1 | 48.8 | 49.9 | 52.2 | 100 | 100 |

Note. N (Wave 1): 808; N (Wave 2): 605.

Marital Status and Parenthood

Table 4.2. Marital Status and Parenthood (%) — Samples' Data

| | No ch | No children | | With children | | tal |
|----------------|--------|-------------|--------|---------------|--------|--------|
| Marital status | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Single | 2.5 | 1.7 | 0.5 | 0.2 | 3.0 | 1.9 |
| Married | 4.5 | 4.0 | 68.1 | 69.8 | 72.5 | 73.8 |
| Divorced | 4.0 | 3.8 | 11.7 | 12.1 | 15.7 | 15.9 |
| Widowed | 1.9 | 1.2 | 6.9 | 7.3 | 8.8 | 8.5 |
| Total | 12.9 | 10.7 | 87.2 | 89.4 | 100 | 100 |

Note. N (Wave 1): 808; N (Wave 2): 603.

Grandparenthood

Table 4.3. Number of Grandchildren¹ (%) — Samples' Data

| | Total |
|-------------------------|---------------------|
| Number of grandchildren | Wave 2 ² |
| No grandchildren | 12.7 |
| 1 grandchild | 64.2 |
| 2 grandchildren | 3.9 |
| 3 grandchildren | 2.8 |
| 4 grandchildren | 3.0 |
| 5 grandchildren | 1.5 |
| 6+ grandchildren | 11.9 |
| Total | 100 |

Note. N (Wave 2): 539. ¹ Question only shown to respondents who reported having children (see Table 4.2). ² Question not asked in Wave 1.

Table 4.4. Cohabitation with Offspring¹ (%) — Samples' Data

| | Total |
|------------------------------------|---------------------|
| Number of cohabitants ² | Wave 2 ³ |
| No cohabitation ⁴ | 79.6 |
| Children ⁵ | |
| 1 child | 64.0 |
| 2 children | 26.0 |
| 3+ children | 10.0 |
| Total | 100 |
| Grandchildren ⁶ | |
| 1 grandchild | 64.0 |
| 2 grandchildren | 27.0 |
| 3+ grandchildren | 9.0 |
| Total | 100 |

Note. ¹ Question only shown to respondents who reported having children (see Table 4.2). ² Non-exclusive categories. ³ Question not asked in Wave 1. ⁴ N: 429. ⁵ N: 104. ⁶ N: 11.

Education

Table 4.5. Educational Attainment (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Educational level | Wave 1 | Wave 2 |
| Primary or less (up to 8-9 years of education) | 2.1 | 1.8 |
| Secondary (between 10 and 14 years of education) | 52.2 | 51.4 |
| Tertiary (15 years of education or more) | 45.1 | 46.8 |
| Don't know | 0.2 | 0 |
| Total | 100 | 100 |

Note. N (Wave 1): 808; N (Wave 2): 600.

Income

Table 4.6. Monthly Personal Income Compared to National Average (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Income level | Wave 1 | Wave 2 |
| Above the average (A lot above + Slightly above) | 42.3 | 39.4 |
| Similar to the average | 23.8 | 24.3 |
| Below the average (A lot below + Slightly below) | 24.7 | 27.5 |
| Unreported (Don't know + Prefer not to respond) | 9.2 | 8.8 |
| Total | 100 | 100 |

Note. N (Wave 1): 808; N (Wave 2): 602.

Employment Status

Table 4.7. Employment Status (%) — Samples' Data

| | Total | |
|---|--------|--------|
| Employment status ¹ | Wave 1 | Wave 2 |
| Active | 43.8 | 34.3 |
| Employed | 41.2 | 33.0 |
| Full-time | 24.8 | 18.9 |
| Part-time | 16.4 | 14.1 |
| Unemployed | 2.6 | 1.3 |
| Inactive | 57.6 | 65.4 |
| Retired | 52.5 | 61.8 |
| Unpaid work (housework, volunteer, community service) | 2.1 | 3.6 |
| Don't know | 0.5 | 0.3 |

Note. N (Wave 1): 808; N (Wave 2): 604. 1 Non-exclusive categories.

Size of Residency Area

Table 4.8. Size of Residency Area (%) — Samples' Data

| | Total | |
|-----------------------------------|--------|--------|
| Residency area | Wave 1 | Wave 2 |
| Big urban conglomerates | 60.6 | 61.6 |
| A big city | 52.7 | 53.4 |
| The suburbs of a big city | 7.9 | 8.2 |
| A town or small city | 23.5 | 23.5 |
| Country | 15.0 | 14.7 |
| A country village | 15.0 | 14.7 |
| A farm or home in the countryside | 0.0 | 0.0 |
| Don't know | 0.9 | 0.3 |
| Total | 100 | 100 |

Note. N (Wave 1): 808; N (Wave 2): 604.

The sample in 2018 was older and had higher rates of retirees.

As expected, the mean age of the study participants increased and the rate of respondents in their 70s was higher.

There was also an increase in the rate of retirees, and similar decrease in the rate of employed individuals.

Some participants retired between the two waves.

Media Usage

Table 4.9. Media Used the Previous Day — Panel Data

| | Total (%) | | Time spen | t (hh:mm)¹ |
|---|-----------|--------|-----------|------------|
| Activity ² | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Watched television on a TV set | 89.0 | 90.5 | 3:14 | 3:15 |
| Watched television on a computer | 23.9 | 46.2 | 1:55 | 1:26 |
| Watched television on a mobile phone | 11.4 | 38.9 | 0:47 | 0:43 |
| Listened to radio on a radio set | 67.7 | 69.4 | 2:18 | 2:22 |
| Listened to radio on computer | 18.7 | 38.1 | 1:59 | 1:24 |
| Listened to radio on mobile phone | 11.6 | 37.5 | 1:18 | 0:44 |
| Read newspapers or magazines in the printed version | 78.9 | 77.5 | 1:16 | 1:17 |
| Read newspapers or magazines on the Internet | 57.0 | 57.2 | 0:52 | 0:53 |
| Read books in the printed version | 44.8 | 45.0 | 1:39 | 1:40 |
| Read books in the electronic version | 5.7 | 30.4 | 1:19 | 0:40 |
| Listened to audiobooks | 1.6 | 3.0 | 1:03 | 0:51 |

Note. N (Waves 1 and 2): 493. ¹ Average time excluding outliers, calculated for those who used the medium the previous day. ² Non-exclusive categories.

The use of digital TV, Radio and books increased in 2018.

The use of traditional media was still dominant among the Israeli study participants and remained pretty stable in 2018 vs. 2016.

Simultaneously, however, the use of digital equivalents of traditional media increased.

- Significantly greater rate of participants reported watching TV and listening to the radio via computers or cell phones.
- Significantly greater rate of participants reported reading e-books.

New users of digital TV, radio and books were lighter users.

 The average reported use duration of these media was significantly lower in 2018 vs. 2016.

Print Newspapers

Table 4.10. Print Newspaper Usage (%) — Panel Data

| | Total | |
|---|--------|--------|
| Type of print newspaper ¹ | Wave 1 | Wave 2 |
| National daily newspapers | 55.7 | 50.9 |
| Local daily newspapers | 34.4 | 31.2 |
| International daily newspapers | 1.7 | 2.1 |
| Weekly newspapers (local or national) | 36.2 | 31.4 |
| Free newspapers (local or national) | 66.3 | 61.5 |
| Magazines and periodicals (weekly or monthly) | 27.1 | 23.5 |
| I never read print newspapers | 10.4 | 12.6 |

Note. N (Waves 1 and 2): 605. ¹ Non-exclusive categories.

Media Players

Table 4.11. Media Player Usage (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of media player ¹ | Wave 1 | Wave 2 |
| MP3 player | 13.2 | 10.9 |
| Video recorder (VHS) | 9.8 | 4.3 |
| DVD player (including Blu-ray players) | 17.0 | 10.7 |
| TV box with internet access | 17.0 | 19.2 |
| Wi-Fi radio | 11.1 | 11.9 |
| Hard disc recorder | 15.2 | 10.4 |
| CD player | 28.3 | 17.5 |
| None of the above | 43.6 | 51.2 |

Note. N (Waves 1 and 2): 605. 1 Non-exclusive categories.

Media Players Usage

Table 4.12. Media Players Used the Previous Day — Panel Data

| | Total (%) | | Time spen | it (hh:mm)¹ |
|---|-----------|--------|-----------|-------------|
| Type of media player | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| MP3, CD player, or Wi-Fi radio | 21.5 | 19.1 | 1:40 | 2:01 |
| Video, DVD, TV box, or hard disk recordings | 21.0 | 18.5 | 1:50 | 2:00 |

Note. N (Waves 1 and 2): 493. ¹ Average time without outliers, calculated for those who used the medium the previous day.

The use of media players did not change between 2016 and 2018.

Only one-fifth of the sample reported using media players in the day before the survey.

Duration of use among users, however, was pretty high.

About two hours in average.

Telephone

Table 4.13. Telephone Available in Household (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of telephone ¹ | Wave 1 | Wave 2 |
| Landline phone | 92.1 | 87.4 |
| Mobile phone (cell phone) | 93.2 | 95.9 |
| Internet applications that allow for voice conversation (VoiP) | 42.1 | 33.6 |
| None of the above | 0.2 | 0.2 |

Note. N (Waves 1 and 2): 605. 1 Non-exclusive categories.

Mobile Phone Features

Table 4.14. Mobile Phone Features Used¹ (%) — Panel Data

| | Total | |
|-----------------------------------|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Alarm clock and reminders | 69.5 | 68.3 |
| Calendar | 56.7 | 62.6 |
| Download apps | 50.9 | 52.8 |
| E-mail | 68.1 | 72.8 |
| Games (Wordfeud, Angry Birds) | 29.8 | 31.7 |
| GPS and maps | 65.4 | 65.3 |
| Instant messaging (WhatsApp …) | 71.8 | 73.4 |
| Listen to podcasts | 2.7 | 3.8 |
| Listen to radio | 19.5 | 19.3 |
| MMS (sending images or sound) | 41.3 | 37.8 |

(continued)

Mobile Phone Features

Table 4.14. Mobile Phone Features Used¹ (%) — Panel Data (continued)

| | Total | |
|---|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Ordinary voice calls | 92.0 | 94.0 |
| Record video | 47.2 | 49.8 |
| SMS (sending texts) | 86.0 | 83.4 |
| Social network sites (Facebook, LinkedIn) | 50.9 | 56.0 |
| Take photographs | 82.6 | 84.3 |
| Use phone as music player | 24.3 | 25.9 |
| Visit websites via apps | 53.9 | 53.8 |
| Visit websites via browser | 62.2 | 61.4 |
| Watch TV or video (YouTube) | 25.0 | 25.7 |

Note. N (Wave 1): 564; N (Wave 2): 580. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 4.13). ² Non-exclusive categories.

Mobile Phone Purpose of Use

Table 4.15. Purposes of Mobile Phone Use¹ (%) — Panel Data

| | Total | | |
|------------------------------|--------|--------|--|
| Type of purpose ² | Wave 1 | Wave 2 | |
| Contact with family | 96.8 | 96.9 | |
| Contact with friends | 90.2 | 92.4 | |
| School or education | 14.2 | 16.6 | |
| Work | 41.8 | 41.2 | |

Other

Note. N (Wave 1): 564; N (Wave 2): 580. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 4.13). ² Non-exclusive categories.

Mobile Phone Feature Usage

Table 4.16. Type of Feature Used the Previous Day¹ — Panel Data

| | Total (%) | | Number of | f times (<i>M</i>) ² |
|--|-----------|--------|-----------|-----------------------------------|
| Type of feature | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Ordinary voice calls (sent and received) | 95.4 | 97.7 | 11.74 | 11.80 |
| Text, image, sound and/or video message (sent) | 80.9 | 82.2 | 11.22 | 11.58 |

Note. N (Wave 1): 564; N (Wave 2): 580. N (Wave 1): 564; N (Wave 2): 580. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 4.13). ² Average number of times excluding outliers, calculated for those who used the medium the previous day.

There were no significant changes in use of telephones between 2016 and 2018.

The majority of older Israeli Internet users owned a mobile phone in 2018.

They also made very diverse use of their mobile phones.

In addition to calling and texting, many reported using their phones for:

- Time management (calendars, alarms),
- Taking photos,
- · Navigating,
- Visiting websites, and
- Sending and receiving Emails.

SMSs were still somewhat more common than instant messaging.

Places of Media Usage

Table 4.17. Places of Media Use (%) — Panel Data

| | | print paper | Listen t | Listen to radio ² | | Watch TV ³ | | rnet |
|--------------------------------------|--------|----------------|----------|------------------------------|--------|-----------------------|--------|--------|
| Place ¹ | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| At home | | | | | | | | |
| In the living room | 71.9 | 73.1 | 45.8 | 45.3 | 86.4 | 85.6 | 48.4 | 53.6 |
| In the bedroom | 35.0 | 36.7 | 30.6 | 25.5 | 51.1 | 48.4 | 26.3 | 28.9 |
| In other places | 31.9 | 24.1 | 33.7 | 23.5 | 20.7 | 16.0 | 68.9 | 67.6 |
| At friends or family | 9.4 | 7.8 | 2.5 | 1.5 | 15.5 | 14.7 | 17.2 | 19.0 |
| At work | 11.7 | 13.6 | 10.4 | 11.1 | 2.0 | 2.0 | 30.7 | 28.3 |
| At place of study | 1.7 | 1.3 | 0.2 | 0.3 | 0.2 | 0.0 | 3.3 | 3.6 |
| During transport | 29.1 | 25.1 | 56.7 | 54.2 | 1.2 | 0.8 | 26.8 | 25.3 |
| In public places | 30.2 | 27.8 | 6.9 | 4.6 | 6.9 | 6.3 | 27.8 | 32.2 |
| Other places | 1.2 | 3.6 | 2.3 | 5.0 | 0.0 | 1.2 | 1.3 | 2.8 |
| I never use this medium ⁴ | 7.1 | 7.3 | 7.4 | 6.6 | 2.8 | 1.7 | | |

Note. N (Waves 1 and 2): 605. ¹ Non-exclusive categories. ² Whether through a radio set or the Internet. ³ Whether through a TV set or the Internet. ⁴ This option was not presented with regards to Internet use as this was an online survey of Internet users.

Places of media use did not change between 2016 and 2018.

Media were mostly used at home.

Among the out-of-home locations, transportation and public spaces were the most common.

Among the various media, the Internet was the most diversely used in terms of location.

Internet Usage

Table 4.18. Internet Used the Previous Day — Panel Data

| | Total (%) | | Time spen | t (hh:mm)¹ |
|---|-----------|--------|-----------|------------|
| Activity | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Getting news | 65.1 | 56.6 | 0:46 | 0:59 |
| Writing and reading e-mails | 81.3 | 67.3 | 0:52 | 0:53 |
| Downloading music, films, or podcasts | 6.3 | 26.8 | 0:54 | 0:58 |
| Playing computer games online | 24.9 | 39.1 | 1:14 | 1:25 |
| Using social network sites (Facebook, LinkedIn) | 61.3 | 57.2 | 1:09 | 1:10 |
| Using chat programs (Skype, WhatsApp) | 64.3 | 61.6 | 0:44 | 0:47 |
| Reading entries at debate sites, blogs | 23.1 | 35.3 | 0:42 | 0:42 |
| Writing entries at debate sites, blogs | 10.7 | 28.7 | 0:40 | 0:41 |
| Online shopping, banking, travel reservations | 27.4 | 24.4 | 0:42 | 0:17 |
| Using websites concerning my interests or hobbies | 40.6 | 19.4 | 0:56 | 1:03 |
| Other | 11.8 | 4.5 | 1:02 | 0:56 |

Note. N (Waves 1 and 2): 493. ¹ Average time excluding outliers, calculated for those who used the medium the previous day.

Some significant changes in Internet use were noted.

Between 2016 and 2018 there was a significant <u>decrease</u> in the reported *rates* of use of emails, online news, websites of interest and 'other'.

Simultaneously, there was a significant <u>increase</u> in the rates of users who reported downloading content, playing games, and reading and writing entries in debate sites.

Email and chat programs were still the most common uses.

Duration of use among users did not significantly change.

Social networking and games were still the most time consuming.

Table 4.19. Most Likely Means Used to Contact an Old Acquaitance/Notify about Changes in a Party or Dinner¹ (%) — Panel Data

| | Contact old acquaintance | | Change o | |
|---|--------------------------|--------|----------|--------|
| Means of contact ² | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Text, voice or video message via mobile phone | 50.1 | 49.4 | 70.9 | 69.8 |
| Phone call | 80.2 | 82.8 | 81.2 | 82.3 |
| Social network site | 28.8 | 26.9 | 19.5 | 18.7 |
| Posting a letter | 5.1 | 3.3 | 1.0 | 2.1 |
| Email | 62.3 | 53.9 | 57.7 | 45.4 |
| Other | 1.5 | 1.2 | 0.3 | 1.7 |
| Don't know | 1.8 | 1.7 | 2.0 | 1.7 |

Table 4.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data

| | Few hours of free time | |
|---|------------------------|--------|
| Activity ² | Wave 1 | Wave 2 |
| Send messages (text or video) via mobile phone to friends or family | 17.2 | 18.3 |
| Call friends or family on the phone | 28.6 | 29.4 |
| Chat online via a computer with friends or family | 4.8 | 4.0 |
| Write emails to friends or family | 18.2 | 16.7 |
| Meet friends or family | 28.9 | 29.1 |
| Use social network sites (Facebook, LinkedIn) | 25.5 | 23.6 |
| Read printed books, newspapers, or magazines (on paper) | 38.7 | 35.9 |
| Visit websites | 36.2 | 32.6 |

(continued)

Table 4.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data (continued)

| | Few hours of free time | |
|--|------------------------|--------|
| Activity ² | Wave 1 | Wave 2 |
| Watch video or DVD | 5.8 | 3.1 |
| Listen to music on CD, MP3, or similar | 4.3 | 3.8 |
| Listen to radio | 19.0 | 20.2 |
| Watch TV | 53.9 | 56.4 |
| Other | 2.3 | 4.0 |
| Don't know | 1.8 | 2.1 |

Table 4.21. Most Likely Actions Taken to Get Important Information Quickly¹ (%) — Panel Data

| | Get imp | portant nation |
|--|---------|-------------------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 13.7 | 16.5 |
| Call someone who is likely to have this information | 29.4 | 25.8 |
| Send an email to someone who is likely to have this information | 12.1 | 10.7 |
| Use social network sites (Facebook, LinkedIn) | 27.8 | 26.3 |
| Use a computer-based chat program (Skype) | 5.6 | 2.0 |
| Check websites | 82.1 | 79.8 |
| Turn on TV or radio | 54.9 | 55.9 |
| Other | 0.2 | 1.0 |
| Don't know | 2.0 | 2.6 |

Table 4.22. Most Likely Actions Taken to Retrieve Factual Information about an Issue¹ (%) — Panel Data

| | Retrieve factual information | |
|--|------------------------------|--------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 13.9 | 17.4 |
| Call someone who is likely to have this information | 26.6 | 25.0 |
| Send an email to someone who is likely to have this information | 11.1 | 8.8 |
| Use social network sites (Facebook, LinkedIn) | 12.6 | 12.2 |
| Use a computer-based chat program (Skype) | 3.6 | 2.0 |
| Look it up in a printed encyclopedia | 12.2 | 11.4 |
| Look it up via Google or other search engines | 83.3 | 77.9 |
| Look it up at a specific website (Wikipedia) | 63.0 | 57.7 |
| Other | 0.3 | 0.5 |
| Don't know | 2.8 | 4.1 |

Table 4.23. Most Likely Actions Taken to Ask for Help with Home Chores¹ (%) — Panel Data

| | Ask help with home chores |
|--|---------------------------|
| Actions ² | Wave 2 ³ |
| Send text, voice or video message via mobile phone to someone who is likely to give help | 30.1 |
| Call someone who is likely to give help | 74.4 |
| Send an email to someone who is likely to give help | 12.1 |
| Use a computer-based chat program (Skype) | 4.0 |
| Meet someone who is likely to give help | 38.2 |
| Use social network sites (Facebook) | 7.9 |
| Check websites | 24.3 |
| Other | 5.8 |
| Don't know | 4.1 |

Note. N (Waves 1 and 2): 605. ¹ Respondents had to select three options. ² Non-exclusive categories. ³ Question not asked in Wave 1.

Table 4.24. Most Likely Actions Taken to Ask for Help when Sick with the Flu¹ (%) — Panel Data

| | Ask help when sick with the flu | |
|---|---------------------------------|--|
| Actions ² | Wave 2 ³ | |
| Send messages (text or video) via mobile phone to friends or family | 44.8 | |
| Call friends or family on the phone | 82.6 | |
| Chat online via a computer with friends or family (Skype) | 5.6 | |
| Write emails to friends or family | 18.8 | |
| Meet friends or family | 31.2 | |
| Use social network sites (Facebook) | 5.1 | |
| Other | 3.5 | |
| Don't know | 4.3 | |

Note. N (Waves 1 and 2): 605. ¹ Respondents had to select three options. ² Non-exclusive categories. ³ Question not asked in Wave 1.

No change in media preferences.

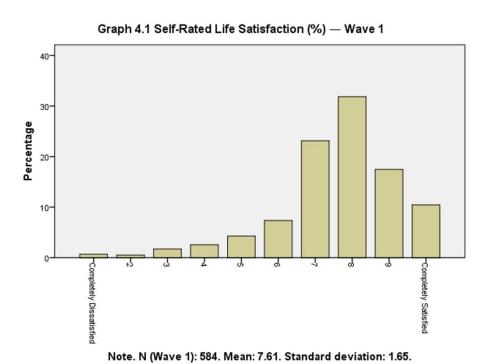
Study participants' media preferences in various conditions (free time, urgent & non-urgent need for information, urgent & non-urgent social need) did not change between 2016 and 2018.

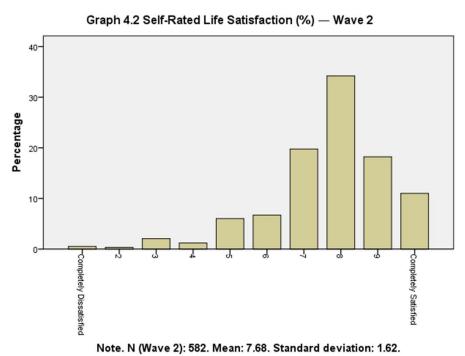
- The most preferred leisure activities were watching TV, reading books, and visiting websites.
- Web search was most dominant for information search.
- Phone calls were most dominant for social contact.

Phone calls were also the most preferred means for help seeking (urgent & non-urgent).

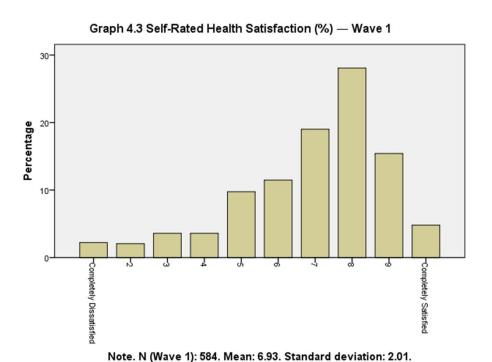
The sole change between 2016 and 2018 was a significant decline in the salience of email as a means for social contact.

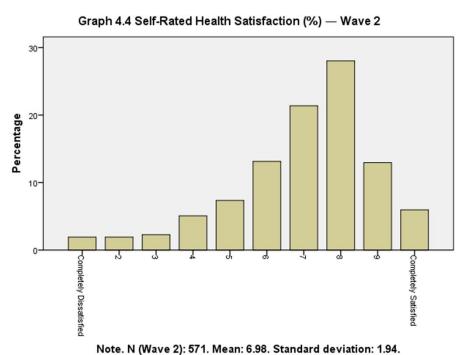
Subjective Well-Being





Subjective Well-Being





Summary

The media uses and preferences of older Israeli Internet users did not significantly change between 2016 and 2018.

The most significant changes were:

- increased use of digital TV, Radio and books;
- increased use of downloads, games, and debate sites;
- decreased use of emails, online news, websites of interest and 'other' Internet functions.

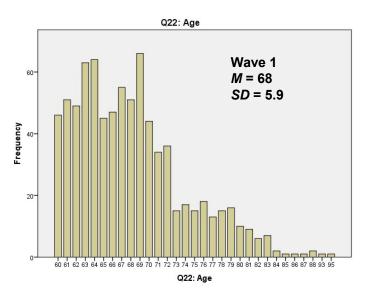
Two possible explanations for these changes:

- greater digital literacy may explain the increase in relatively complex usages (e.g., downloads, debate sites);
- greater rate of retirees may explain the decrease in the use of emails and the increase in leisure-oriented usages (e.g., games).

Longitudinal Study Wave 2: Summary of results in the Netherlands

Eugène Loos (Universiteit Utrecht)

Age and Gender



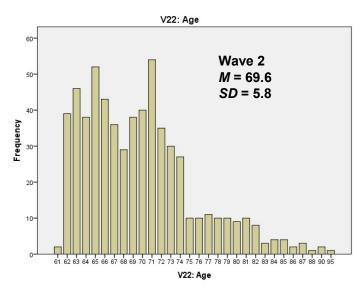


Table 5.1. Age Groups and Gender (%) — Samples' Data

| | Woman | | Man | | Total | |
|--------------|--------|--------|--------|--------|--------|--------|
| Age group | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| 60-69 | 36.4 | 30.3 | 30.6 | 21.7 | 67 | 52 |
| 70-79 | 9.1 | 14.8 | 18.7 | 25.6 | 27.8 | 40.4 |
| 80+ | 1.7 | 2.6 | 3.5 | 5.0 | 5.2 | 7.6 |
| Total | 47.2 | 47.7 | 52.8 | 52.3 | 100 | 100 |

Note. N (Wave 1): 801; N (Wave 2): 598.

Marital Status and Parenthood

Table 5.2. Marital Status and Parenthood (%) — Samples' Data

| | No ch | ildren | With children | | Total | |
|----------------|--------|--------|---------------|--------|--------|--------|
| Marital status | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Single | 7.6 | 10.2 | 2.5 | 1.7 | 10.1 | 11.9 |
| Married | 13.4 | 11.5 | 58.4 | 58.9 | 71.8 | 70.4 |
| Divorced | 0.7 | 1.3 | 5.9 | 5.5 | 6.6 | 6.8 |
| Widowed | 2.9 | 2.5 | 8.2 | 8.2 | 11.1 | 10.7 |
| No answer | | | | | 0.4 | 0.2 |
| Total | 24.6 | 25.5 | 75 | 74.3 | 100 | 100 |

Note. N (Wave 1): 801; N (Wave 2): 598.

Grandparenthood

Table 5.3. Number of Grandchildren¹ (%) — Samples' Data

| | Total |
|-------------------------|---------------------|
| Number of grandchildren | Wave 2 ² |
| No grandchildren | 38.1 |
| 1 grandchild | 5.9 |
| 2 grandchildren | 15.9 |
| 3 grandchildren | 9.0 |
| 4 grandchildren | 12.8 |
| 5 grandchildren | 8.9 |
| 6+ grandchildren | 9.4 |
| Total | 100 |

Note. N (Wave 2): 598. ¹ Question only shown to respondents who reported having children (see Table 5.2). ² Question not asked in Wave 1.

Table 5.4. Cohabitation with Offspring¹ (%) — Samples' Data

| | Total |
|------------------------------------|---------------------|
| Number of cohabitants ² | Wave 2 ³ |
| No cohabitation | 95.5 |
| Children | |
| 1 child | 0.3 |
| 2 children | 0.5 |
| 3+ children | 0.4 |
| No answer | 98.8 |
| Total | 100 |
| Grandchildren | |
| 1 grandchild | 3.0 |
| 2 grandchildren | 0.7 |
| 3+ grandchildren | 0.4 |
| No answer | 95.9 |
| Total | 100 |

Note. N (Wave 2): 598. ¹ Question only shown to respondents who reported having children (see Table 5.2). ² Non-exclusive categories. ³ Question not asked in Wave 1.

Education

Table 5.5. Educational Attainment (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Educational level | Wave 1 | Wave 2 |
| Primary or less (up to 8-9 years of education) | 12.1 | 13.9 |
| Secondary (between 10 and 14 years of education) | 56.8 | 54.2 |
| Tertiary (15 years of education or more) | 29.8 | 30.1 |
| Don't know | 1.3 | 1.8 |
| Total | 100 | 100 |

Note. N (Wave 1): 801; N (Wave 2): 598.

Income

Table 5.6. Monthly Personal Income Compared to National Average (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Income level | Wave 1 | Wave 2 |
| Above the average (A lot above + Slightly above) | 28.2 | 26.9 |
| Similar to the average | 16.1 | 18.4 |
| Below the average (A lot below + Slightly below) | 32.6 | 33.1 |
| Unreported (Don't know + Prefer not to respond) | 23.1 | 21.6 |
| Total | 100 | 100 |

Note. N (Wave 1): 801; N (Wave 2): 598.

Employment Status

Table 5.7. Employment Status (%) — Samples' Data

| | Total | |
|---|--------|--------|
| Employment status ¹ | Wave 1 | Wave 2 |
| Active | 19.6 | 12.1 |
| Employed | 14.8 | 9.9 |
| Full-time | 6.3 | 4.4 |
| Part-time | 8.5 | 5.5 |
| Unemployed | 4.8 | 2.2 |
| Inactive | 74.0 | 78.7 |
| Retired | 67.7 | 73.7 |
| Unpaid work (housework, volunteer, community service) | 6.3 | 5.0 |
| Don't know + Other | 6.4 | 9 |

Note. N (Wave 1): 801; N (Wave 2): 598. 1 Non-exclusive categories.

Size of Residency Area

Table 5.8. Size of Residency Area (%) — Samples' Data

| | Total | |
|-----------------------------------|--------|--------|
| Residency area | Wave 1 | Wave 2 |
| Big urban conglomerates | 36.2 | 37.7 |
| A big city | 24.8 | 24.7 |
| The suburbs of a big city | 11.4 | 13.0 |
| A town or small city | 38.9 | 37.4 |
| Countryside | 24.5 | 24.2 |
| A country village | 22.0 | 21.6 |
| A farm or home in the countryside | 2.5 | 2.6 |
| Don't know | 0.4 | 0.5 |
| No answer | | 0.2 |
| Total | 100 | 100 |

Note. N (Wave 1): 801; N (Wave 2): 598.

Socio-demographic changes in wave 2 of data collection.

Wave two (2018) study participants had a higher mean age, naturally reflecting the ageing of the group.

The 2018 group also comprised higher numbers of retired individuals, as some of the participants retired between waves.

More participants in wave two of data collection had an income that was similar to the average. There are no significant changes in the geography of habitation.

The addition of the question of grandparenthood in wave 2 revealed that roughly 62% of the participants have grandchildren.

Cohabitation with children or grandchildren is not a significant occurrence for this group. 95.5% did not live with children or grandchildren.

Media Usage

Table 5.9. Media Used the Previous Day — Panel Data

| | Total (%) | | Time spen | t (hh:mm)¹ |
|---|-----------|--------|-----------|------------|
| Activity ² | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Watched television on a TV set | 93.1 | 95.0 | 3:41 | 3:38 |
| Watched television on a computer | 14.2 | 18.9 | 0:56 | 0:51 |
| Watched television on a mobile phone | 2.0 | 4.7 | 0:20 | 0:24 |
| Listened to radio on a radio set | 63.9 | 62.9 | 3:56 | 3:34 |
| Listened to radio on computer | 10.9 | 12.0 | 2:13 | 2:05 |
| Listened to radio on mobile phone | 3.8 | 5.7 | 0:48 | 1:09 |
| Read newspapers or magazines in the printed version | 68.9 | 69.2 | 0:74 | 1:16 |
| Read newspapers or magazines on the Internet | 44.0 | 46.8 | 0:53 | 0:48 |
| Read books in the printed version | 42.1 | 47.2 | 1:03 | 1:01 |
| Read books in the electronic version | 18.1 | 19.9 | 1:14 | 1:03 |
| Listened to audiobooks | 1.8 | 2.0 | 0:44 | 0:58 |

Note. N (Waves 1 and 2): 598. ¹ Average time excluding outliers, calculated for those who used the medium the previous day. ² Non-exclusive categories.

Traditional media remained dominant between waves (2016 and 2018).

Traditional media, such as television, radio and printed books remained dominant.

Significant between-wave increase of using traditional media on the mobile phone and the computer.

• In wave two, more participants declared watching TV and listening to the radio on their mobile phone and on their computer, compared to 2016.

There are few significant changes in the duration of use for different media. Average daily duration of use remains consistent between waves.

 Compared to the first wave, in 2018 two participants spent more time listening to radio on their mobile phones, spent more time on average listening to audiobooks, and spent more time reading newspapers and print magazines.

Print Newspapers

Table 5.10. Print Newspaper Usage (%) — Panel Data

| | Total | |
|---|--------|--------|
| Type of print newspaper ¹ | Wave 1 | Wave 2 |
| National daily newspapers | 44.6 | 41.0 |
| Local daily newspapers | 44.8 | 44.8 |
| International daily newspapers | 1.5 | 0.3 |
| Weekly newspapers (local or national) | 33.8 | 31.9 |
| Free newspapers (local or national) | 53.7 | 50.8 |
| Magazines and periodicals (weekly or monthly) | 41.6 | 38.3 |
| I never read print newspapers | 11.4 | 9.9 |

Note. N (Waves 1 and 2): 598. 1 Non-exclusive categories.

Media Players

Table 5.11. Media Player Usage (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of media player ¹ | Wave 1 | Wave 2 |
| MP3 player | 14.0 | 10.4 |
| Video recorder (VHS) | 10.5 | 6.9 |
| DVD player (including Blu-ray players) | 53.8 | 44.1 |
| TV box with internet access | 14.7 | 13.0 |
| Wi-Fi radio | 15.6 | 20.7 |
| Hard disc recorder | 42.8 | 38.3 |
| CD player | 61.2 | 48.5 |
| None of the above | 15.6 | 21.6 |

Note. N (Waves 1 and 2): 598. 1 Non-exclusive categories.

Media Players Usage

Table 5.12. Media Players Used the Previous Day — Panel Data

| | Total (%) | | Time spen | t (hh:mm)¹ |
|---|-----------|--------|-----------|------------|
| Type of media player | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| MP3, CD player, or Wi-Fi radio | 16.2 | 15.6 | 3:13 | 2:55 |
| Video, DVD, TV box, or hard disk recordings | 27.4 | 24.2 | 2:09 | 2:13 |

Note. N (Waves 1 and 2): 598. ¹ Average time without outliers, calculated for those who used the medium the previous day.

Decreased use of more traditional audio and audio-video media players between 2016 and 2018.

Reading of traditional print media such as newspapers and magazines has decreased moderately between waves.

The use of more traditional methods of consuming media content, such as through CD/DVD players, VHS players and MP3 players has significantly decreased in wave 2.

The average time of use for both video and audio media players has not changed significantly between waves.

Telephone

Table 5.13. Telephone Available in Household (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of telephone ¹ | Wave 1 | Wave 2 |
| Landline phone | 94.3 | 91.3 |
| Mobile phone (cell phone) | 96.2 | 96.7 |
| Internet applications that allow for voice conversation (VoiP) | 37.0 | 19.7 |
| None of the above | 0.3 | 0.3 |

Note. N (Waves 1 and 2): 598. 1 Non-exclusive categories.

Mobile Phone Features

Table 5.14. Mobile Phone Features Used¹ (%) — Panel Data

| | Total | |
|-----------------------------------|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Alarm clock and reminders | 47.0 | 47.9 |
| Calendar | 42.2 | 47.0 |
| Download apps | 46.6 | 48.8 |
| E-mail | 56.0 | 60.1 |
| Games (Wordfeud, Angry Birds) | 21.9 | 23.7 |
| GPS and maps | 35.9 | 42.0 |
| Instant messaging (WhatsApp) | 57.2 | 58.7 |
| Listen to podcasts | 0.9 | 2.1 |
| Listen to radio | 8.7 | 10.6 |
| MMS (sending images or sound) | 8.8 | 6.5 |

(continued)

Mobile Phone Features

Table 5.14. Mobile Phone Features Used¹ (%) — Panel Data (continued)

| | Total | |
|---|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Ordinary voice calls | 94.5 | 91 |
| Record video | 9.2 | 12.4 |
| SMS (sending texts) | 65.5 | 52.3 |
| Social network sites (Facebook, LinkedIn) | 36 | 38.9 |
| Take photographs | 76.1 | 80 |
| Use phone as music player | 8.5 | 13.6 |
| Visit websites via apps | 35.5 | 45.4 |
| Visit websites via browser | 42.6 | 48.4 |
| Watch TV or video (YouTube) | 13.3 | 17.3 |

Note. N (Waves 1 and 2): 566. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 5.13). ² Non-exclusive categories.

Mobile Phone Purpose of Use

Table 5.15. Purposes of Mobile Phone Use¹ (%) — Panel Data

| | Total | | |
|------------------------------|--------|--------|--|
| Type of purpose ² | Wave 1 | Wave 2 | |
| Contact with family | 11.0 | 8.7 | |
| Contact with friends | 0.4 | 0.4 | |
| School or education | 79.3 | 81.8 | |
| Work | 92.8 | 91.2 | |
| Other | 11.0 | 12.4 | |

Note. N (Waves 1 and 2): 566. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 5.13). ² Non-exclusive categories.

Mobile Phone Feature Usage

Table 5.16. Type of Feature Used the Previous Day¹ — Panel Data

| | Total (%) | | Number of | f times (<i>M</i>) ² |
|--|-----------|--------|-----------|-----------------------------------|
| Type of feature | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Ordinary voice calls (sent and received) | 46.8 | 49.8 | 3.24 | 2.85 |
| Text, image, sound and/or video message (sent) | 38.7 | 39.2 | 4.82 | 5.26 |

Note. N (Waves 1 and 2): 566. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 5.13). ² Average number of times excluding outliers, calculated for those who used the medium the previous day.

Mobile phone availability and functions used between waves.

The availability of telephones in the participants' households has not changed significantly.

• One notable exception is the decreased availability in the second wave of internet applications that allow for voice conversation (VoiP, e.g. Skype).

The same mobile phone functions were used predominantly between waves.

- In both waves, the most used function on the mobile phones (used by 60%-90% of participants) were ordinary voice call, taking photos, sending SMSs, instant messaging, and sending e-mail.
- A close second category of uses (employed by 45%-50% of participants) constituted using the alarm clock and reminders, downloading apps, and browsing the internet.

Places of Media Usage

Table 5.17. Places of Media Use (%) — Panel Data

| | | print paper | Listen t | o radio² | Watc | h TV³ | Inte | rnet |
|--------------------------------------|--------|----------------|----------|----------|--------|--------|--------|--------|
| Place ¹ | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| At home | | | | | | | | |
| In the living room | 80.8 | 77.8 | 71.6 | 67.7 | 96.0 | 95.0 | 86.1 | 87.5 |
| In the bedroom | 5.5 | 5.4 | 23.2 | 22.7 | 33.3 | 31.4 | 18.7 | 21.4 |
| In other places | 10.4 | 9.5 | 19.6 | 18.4 | 11.0 | 9.0 | 36.8 | 35.6 |
| At friends or family | 5.0 | 2.8 | 4.5 | 2.2 | 10.0 | 8.0 | 22.6 | 22.1 |
| At work | 2.2 | 2.5 | 7.0 | 4.7 | 0.3 | 0.2 | 14.2 | 8.9 |
| At place of study | 0.3 | 0.3 | 0.2 | 0.0 | 0.2 | 0.0 | 1.0 | 0.8 |
| During transport | 9.7 | 6.9 | 27.1 | 18.2 | 0.5 | 8.0 | 19.9 | 20.9 |
| In public places | 8.2 | 6.9 | 2.8 | 2.5 | 1.5 | 1.8 | 16.7 | 18.1 |
| Other places | 1.8 | 2.7 | 1.5 | 8.2 | 0.7 | 1.2 | 2.2 | 4.3 |
| I never use this medium ⁴ | 11.2 | 11.7 | 8.9 | 10.2 | 1.0 | 0.7 | | |

Note. N (Waves 1 and 2): 598. ¹ Non-exclusive categories. ² Whether through a radio set or the Internet. ³ Whether through a TV set or the Internet. ⁴ This option was not presented with regards to Internet use as this was an online survey of Internet users.

Places of media use did not change significantly between waves.

The main place of media consumption remains the home.

- Most media are predominantly used in the living room and the bedroom.
- Listening to the radio, using the internet and reading the newspaper are also often done in other spaces of the house.

Outside of the house, the main place for media use is during transport and in public spaces, or while visiting friends and family.

- Reading newspapers in public spaces, at friends or family, and during transport has decreased.
- Listening to the radio at work, during transport or at friends and family has significantly decreased.
- Both these patterns could perhaps be correlated with the higher number of retirees in the second wave.

Internet Usage

Table 5.18. Internet Used the Previous Day — Panel Data

| A attivite r | Tota | ıl (%) | Time spen | t (hh:mm)¹ |
|---|--------|--------|-----------|------------|
| Activity | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Getting news | 52.8 | 50.3 | 0:37 | 0:40 |
| Writing and reading e-mails | 81.3 | 79.8 | 0:42 | 0:36 |
| Downloading music, films, or podcasts | 2.8 | 3.5 | 1:07 | 0:37 |
| Playing computer games online | 36.3 | 42.0 | 1:29 | 1:24 |
| Using social network sites (Facebook, LinkedIn) | 53.8 | 54.7 | 0:52 | 0:46 |
| Using chat programs (Skype, WhatsApp) | 48.3 | 56.7 | 0:26 | 0:26 |
| Reading entries at debate sites, blogs | 11.2 | 10.5 | 0:31 | 0:24 |
| Writing entries at debate sites, blogs | 4.3 | 3.8 | 0:39 | 0:31 |
| Online shopping, banking, travel reservations | 43.6 | 47.5 | 0:34 | 0:27 |
| Using websites concerning my interests or hobbies | 38.1 | 39.6 | 0:48 | 0:53 |
| Other | 7.7 | 8.0 | 1:01 | 0:42 |

Note. N (Waves 1 and 2): 598. ¹Average time excluding outliers, calculated for those who used the medium the previous day.

Notable changes in internet use between waves.

Between 2016 and 2018 there was a significant increase in the reported rates of using chat programs and playing computer games online, online shopping, banking, travel reservations.

The most prominent uses of the internet, consistently between waves, are writing and reading e-mails, using social network sites, using chat programs, online shopping, banking, travel reservations, and accessing sites that concern one's own hobbies.

Duration of average use for each listed activity, did not change significantly. One notable exception is that, in wave 2 of data collection, study participants spent significantly less time downloading films, music or podcasts, than they had in wave 1.

Table 5.19. Most Likely Means Used to Contact an Old Acquaintance/Notify about Changes to a Party or Dinner¹ (%) — Panel Data

| | Contact old acquaintance | | Change of date for a party/dinner | |
|---|--------------------------|--------|--------------------------------------|--------|
| Means of contact ² | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Text, voice or video message via mobile phone | 14.2 | 16.2 | 29.4 | 32.1 |
| Phone call | 68.9 | 68.7 | 89.8 | 85.3 |
| Social network site | 23.1 | 22.6 | 9.0 | 9.0 |
| Posting a letter | 22.9 | 20.2 | 9.4 | 6.4 |
| Email | 68.6 | 64.9 | 72.4 | 68.4 |
| Other | 2.8 | 2.8 | 1.5 | 6.7 |
| Don't know | 6.9 | 7.0 | 1.7 | 2.7 |

Table 5.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data

| | Few hours of free time | |
|---|------------------------|--------|
| Activity ² | Wave 1 | Wave 2 |
| Send messages (text or video) via mobile phone to friends or family | 12.4 | 14.7 |
| Call friends or family on the phone | 17.7 | 19.6 |
| Chat online via a computer with friends or family | 4.3 | 3.7 |
| Write emails to friends or family | 14.4 | 13.5 |
| Meet friends or family | 26.8 | 24.4 |
| Use social network sites (Facebook, LinkedIn) | 19.9 | 21.1 |
| Read printed books, newspapers, or magazines (on paper) | 44.8 | 40.8 |
| Visit websites | 26.4 | 28.3 |

(continued)

Table 5.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data (continued)

| | Few hours of free time | |
|--|------------------------|--------|
| Activity ² | Wave 1 | Wave 2 |
| Watch video or DVD | 8.0 | 5.5 |
| Listen to music on CD, MP3, or similar | 8.0 | 7.2 |
| Listen to radio | 25.6 | 26.6 |
| Watch TV | 51.7 | 51.2 |
| Other | 3.5 | 2.8 |
| Don't know | 2.2 | 1.5 |

Table 5.21. Most Likely Actions Taken to Get Important Information Quickly¹ (%) — Panel Data

| | Get important information | |
|--|---------------------------|--------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 5.9 | 6.2 |
| Call someone who is likely to have this information | 20.2 | 15.7 |
| Send an email to someone who is likely to have this information | 12.0 | 9.2 |
| Use social network sites (Facebook, LinkedIn) | 25.8 | 24.7 |
| Use a computer-based chat program (Skype) | 2.7 | 1.5 |
| Check websites | 68.1 | 67.6 |
| Turn on TV or radio | 72.9 | 69.2 |
| Other | 1.0 | 6.2 |
| Don't know | 5.2 | 5.9 |

Table 5.22. Most Likely Actions Taken to Retrieve Factual Information about an Issue¹ (%) — Panel Data

| | Retrieve factual information | |
|--|------------------------------|--------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 5.5 | 4.3 |
| Call someone who is likely to have this information | 19.2 | 16.9 |
| Send an email to someone who is likely to have this information | 12.7 | 10.4 |
| Use social network sites (Facebook, LinkedIn) | 8.4 | 10.7 |
| Use a computer-based chat program (Skype) | 0.8 | 0.7 |
| Look it up in a printed encyclopedia | 12.5 | 9.7 |
| Look it up via Google or other search engines | 84.9 | 83.6 |
| Look it up at a specific website (Wikipedia) | 53.2 | 51.3 |
| Other | 0.0 | 1.3 |
| Don't know | 5.2 | 5.0 |

Table 5.23. Most Likely Actions Taken to Ask for Help with Home Chores¹ (%) — Panel Data

| | Ask help with home chores |
|--|---------------------------|
| Actions ² | Wave 2 ³ |
| Send text, voice or video message via mobile phone to someone who is likely to give help | 11.7 |
| Call someone who is likely to give help | 75.6 |
| Send an email to someone who is likely to give help | 20.7 |
| Use a computer-based chat program (Skype) | 1.3 |
| Meet someone who is likely to give help | 40.6 |
| Use social network sites (Facebook) | 3.0 |
| Check websites | 6.9 |
| Other | 13.0 |
| Don't know | 3.2 |

Note. N (Waves 1 and 2): 598. ¹ Respondents had to select three options. ² Non-exclusive categories. ³ Question not asked in Wave 1.

Table 5.24. Most Likely Actions Taken to Ask for Help when Sick with the Flu¹ (%) — Panel Data

| | Ask help when sick with the flu |
|---|---------------------------------|
| Actions ² | Wave 2 ³ |
| Send messages (text or video) via mobile phone to friends or family | 16.9 |
| Call friends or family on the phone | 84.1 |
| Chat online via a computer with friends or family (Skype) | 4.8 |
| Write emails to friends or family | 24.2 |
| Meet friends or family | 14.0 |
| Use social network sites (Facebook) | 4.2 |
| Other | 12.4 |
| Don't know | 2.7 |

Note. N (Waves 1 and 2): 598. ¹ Respondents had to select three options. ² Non-exclusive categories. ³ Question not asked in Wave 1.

Preferred means of contacting others have not changed significantly between waves.

 Phone calls remain the preferred means of contacting others (both in urgent and non-urgent cases), followed by sending e-mails.

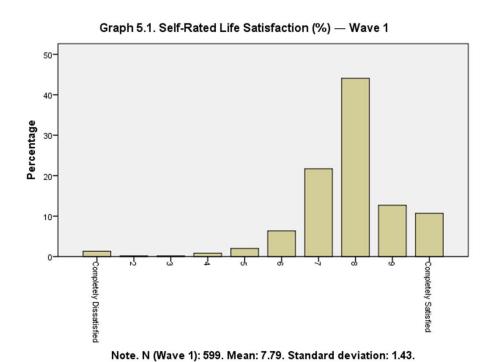
When it comes to obtaining information, in both 2016 and 2018,

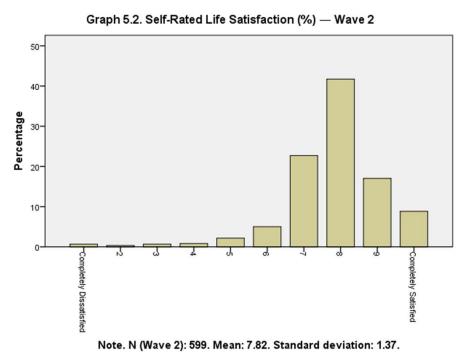
- The preferred means of communication switch towards using search engines and specific websites.
- When looking to obtain important information quickly, the most frequently taken actions are turning on the TV or radio, and checking websites.

When respondents had a few hours of free time, the preferred leisure activities, in both waves, were watching TV and reading printed books, newspapers, or magazines (on paper).

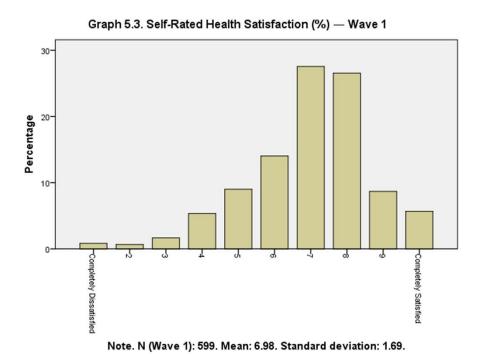
When in need of assistance (for example, when taken ill, or needing help with chores), participants in both waves prefer to make phone calls, meet people in person or write e-mails.

Subjective Well-Being





Subjective Well-Being

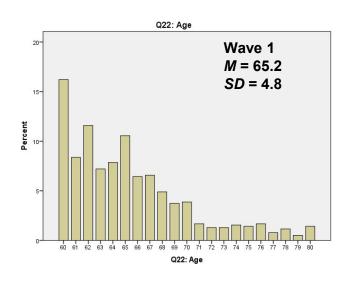


Graph 5.4. Self-Rated Health Satisfaction (%) — Wave 2

Longitudinal Study Wave 2: Summary of results in Romania

Ioana Schiau
(National University of Political Studies and Public Administration)
Loredana Ivan
(National University of Political Studies and Public Administration)

Age and Gender



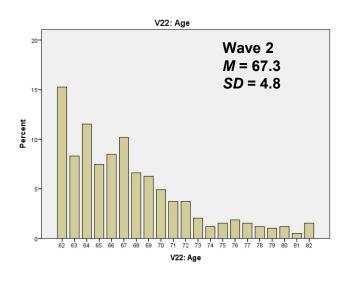


Table 6.1. Age Groups and Gender (%) — Samples' Data

| | Woman Man | | an | Total | | |
|--------------|-----------|--------|--------|--------|--------|--------|
| Age group | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| 60-69 | 41.9 | 36.7 | 39.1 | 35.2 | 81.0 | 54.6 |
| 70-79 | 7.1 | 11.0 | 7.6 | 11.2 | 14.8 | 40.9 |
| 80+ | 1.7 | 2.5 | 2.6 | 3.4 | 4.3 | 4.5 |
| Total | 50.7 | 50.2 | 49.3 | 49.8 | 100 | 100 |

Note. N (Wave 1): 800; N (Wave 2): 608.

Marital Status and Parenthood

Table 6.2. Marital Status and Parenthood (%) — Samples' Data

| | No ch | ildren | With children | | Total | |
|----------------|--------|--------|---------------|--------|--------|--------|
| Marital status | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Single | 1.2 | 1.6 | 1.4 | 1.8 | 2.6 | 3.4 |
| Married | 5.5 | 6.1 | 69 | 66.8 | 74.5 | 72.9 |
| Divorced | 0.9 | 0.5 | 4 | 3.9 | 4.9 | 4.4 |
| Widowed | 2.2 | 1.5 | 14.6 | 16.8 | 16.8 | 18.3 |
| No answer | | | | | 1.1 | 1.0 |
| Total | 9.9 | 9.7 | 89 | 89.3 | 98.9 | 99 |

Note. N (Wave 1): 800; N (Wave 2): 608.

Grandparenthood

Table 6.3. Number of Grandchildren¹ (%) — Sample Data

| | Total |
|-------------------------|---------------------|
| Number of grandchildren | Wave 2 ² |
| No grandchildren | 15.6 |
| 1 grandchild | 27.3 |
| 2 grandchildren | 22.9 |
| 3 grandchildren | 11.8 |
| 4 grandchildren | 5.6 |
| 5 grandchildren | 2.3 |
| 6+ grandchildren | 3.9 |
| No answer | 10.5 |
| Total | 100 |

Note. N: 608. ¹ Question only shown to respondents who reported having children (see Table 6.2). ² Question not asked in Wave 1.

Table 6.4. Cohabitation with Offspring¹ (%) — Sample Data

| | Total |
|------------------------------------|---------------------|
| Number of cohabitants ² | Wave 2 ³ |
| No cohabitation | 13.7 |
| Children | |
| 1 child | 3.9 |
| 2 children | 0.2 |
| 3+ children | 0.5 |
| No answer | 95.4 |
| Total | 100 |
| Grandchildren | |
| 1 grandchild | 74.5 |
| No answer | 25.7 |
| Total | 100 |

Note. N: 608. ¹ Question only shown to respondents who reported having children (see Table 6.2). ² Non-exclusive categories. ³ Question not asked in Wave 1.

Education

Table 6.5. Educational Attainment (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Educational level | Wave 1 | Wave 2 |
| Primary or less (up to 8-9 years of education) | 1.2 | 6.9 |
| Secondary (between 10 and 14 years of education) | 34.9 | 47.0 |
| Tertiary (15 years of education or more) | 52.8 | 44.6 |
| Don't know | 11.1 | 1.5 |
| Total | 100 | 100 |

Note. N (Wave 1): 800; N (Wave 2): 608.

Income

Table 6.6. Monthly Personal Income Compared to National Average (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Income level | Wave 1 | Wave 2 |
| Above the average (A lot above + Slightly above) | 14.9 | 20.4 |
| Similar to the average | 9.9 | 11.3 |
| Below the average (A lot below + Slightly below) | 67.3 | 59.9 |
| Unreported (Don't know + Prefer not to respond) | 7.9 | 8.4 |
| Total | 100 | 100 |

Note. N (Wave 1): 800; N (Wave 2): 608.

Employment Status

Table 6.7. Employment Status (%) — Samples' Data

| | Total | |
|---|--------|--------|
| Employment status ¹ | Wave 1 | Wave 2 |
| Active | 17.9 | 14.1 |
| Employed | 17.4 | 13.1 |
| Full-time | 14.7 | 9.8 |
| Part-time | 2.7 | 3.3 |
| Unemployed | 0.5 | 1.0 |
| Inactive | 79.7 | 83.9 |
| Retired | 78.6 | 83.1 |
| Unpaid work (housework, volunteer, community service) | 1.1 | 0.8 |
| Don't know + No answer | 2.4 | 2.0 |

Note. N (Wave 1): 800; N (Wave 2): 608. 1 Non-exclusive categories.

Size of Residency Area

Table 6.8. Size of Residency Area (%) — Samples' Data

| | Total | |
|-----------------------------------|--------|--------|
| Residency area | Wave 1 | Wave 2 |
| Big urban conglomerates | 43.6 | 43.9 |
| A big city | 39.4 | 40.6 |
| The suburbs of a big city | 4.2 | 3.3 |
| A town or small city | 39.1 | 37.5 |
| Countryside | 13.9 | 16.0 |
| A country village | 12.8 | 13.5 |
| A farm or home in the countryside | 1.1 | 2.5 |
| Don't know + No answer | 3.4 | 2.6 |
| Total | 100 | 100 |

Note. N (Wave 1): 800; N (Wave 2): 608.

Socio-demographic changes in wave 2 of data collection.

Wave two (2018) study participants had a higher mean age, naturally reflecting the ageing of the group.

The 2018 group also comprised higher numbers of retired individuals, as some of the participants retired between waves.

More participants in wave two of data collection had an income that was average and above average.

The addition of the question of grandparenthood in wave 2 revealed that roughly 85% of the participants have grandchildren.

However, co-habitation with children or grandchildren did not appear to be significantly high for this group.

Media Usage

Table 6.9. Media Used the Previous Day — Panel Data

| | Total (%) | | Time spen | t (hh:mm)¹ |
|---|-----------|--------|-----------|------------|
| Activity ² | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Watched television on a TV set | 93.9 | 93.9 | 3:40 | 3:28 |
| Watched television on a computer | 7.6 | 6.7 | 1:42 | 1:20 |
| Watched television on a mobile phone | 3.5 | 4.1 | 1:02 | 0:44 |
| Listened to radio on a radio set | 40.0 | 45.7 | 3:20 | 2:50 |
| Listened to radio on computer | 3.5 | 4.4 | 2:17 | 1:07 |
| Listened to radio on mobile phone | 3.1 | 3.6 | 1:36 | 0:40 |
| Read newspapers or magazines in the printed version | 35.9 | 35.2 | 0:47 | 0:50 |
| Read newspapers or magazines on the Internet | 29.4 | 34.9 | 0:47 | 0:49 |
| Read books in the printed version | 30.3 | 31.9 | 1:18 | 1:24 |
| Read books in the electronic version | 3.1 | 4.9 | 0:45 | 0:40 |
| Listened to audiobooks | 1.6 | 2.5 | 0:54 | 0:32 |

Note. N (Waves 1 and 2): 608. ¹ Average time excluding outliers, calculated for those who used the medium the previous day. ² Non-exclusive categories.

Traditional media remained dominant between waves (2016 and 2018).

Traditional media, such as television, radio and printed books remained dominant.

- One notable exception are online newspapers, which are read similarly often as print newspapers;
- this possibly reflects the issue of access to content, since many participants live in the countryside and would have reduced access to print newspapers.

Some new media uses have increased, but average time of use has overall decreased.

- In wave two more participants consumed radio and tv on mobile phones or computers, and more participants read eBooks and listened to audiobooks in wave two vs. wave one.
- However, new users appear to be lighter users, as the average reported time of use for each media was significantly lower in 2018 than in 2016.

Print Newspapers

Table 6.10. Print Newspaper Usage (%) — Panel Data

| | Total | |
|---|--------|--------|
| Type of print newspaper ¹ | Wave 1 | Wave 2 |
| National daily newspapers | 30.1 | 19.6 |
| Local daily newspapers | 43.6 | 21.7 |
| International daily newspapers | 2.8 | 1.5 |
| Weekly newspapers (local or national) | 11.2 | 4.8 |
| Free newspapers (local or national) | 4.4 | 2.3 |
| Magazines and periodicals (weekly or monthly) | 17.8 | 11.0 |
| I never read print newspapers | 30.1 | 25.5 |

Note. N (Waves 1 and 2): 608. 1 Non-exclusive categories.

Media Players

Table 6.11. Media Player Usage (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of media player ¹ | Wave 1 | Wave 2 |
| MP3 player | 16.9 | 11.5 |
| Video recorder (VHS) | 14.1 | 10.7 |
| DVD player (including Blu-ray players) | 29.9 | 17.3 |
| TV box with internet access | 30.9 | 12.7 |
| Wi-Fi radio | 11.2 | 6.1 |
| Hard disc recorder | 5.9 | 5.6 |
| CD player | 25.0 | 17.1 |
| None of the above | 44.2 | 34.4 |

Note. N (Waves 1 and 2): 608. 1 Non-exclusive categories.

Media Players Usage

Table 6.12. Media Players Used the Previous Day — Panel Data

| | Total (%) | | Time spen | it (hh:mm)¹ |
|---|-----------|--------|-----------|-------------|
| Type of media player | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| MP3, CD player, or Wi-Fi radio | 19.4 | 19.9 | 1:58 | 1:14 |
| Video, DVD, TV box, or hard disk recordings | 30.6 | 21.5 | 2:43 | 1:40 |

Note. N (Waves 1 and 2): 608. ¹ Average time without outliers, calculated for those who used the medium the previous day.

Decreased use of audio and audio-video media players between 2016 and 2018.

Reading of traditional print media such as newspapers and magazines has significantly decreased between waves.

Similarly, in wave 2 less participants accessed audio-video content via VHS players and DVD Players than in wave 1.

The use of audio content via MP3 players and CD players has also noticeably decreased between 2016 and 2018.

Lastly, the average time of use for both video and audio media players has also decreased.

Telephone

Table 6.13. Telephone Available in Household (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of telephone ¹ | Wave 1 | Wave 2 |
| Landline phone | 78.1 | 55.1 |
| Mobile phone (cell phone) | 97.4 | 82.4 |
| Internet applications that allow for voice conversation (VoiP) | 33.2 | 16.0 |
| None of the above | 0.5 | 0.0 |

Note. N (Waves 1 and 2): 608. 1 Non-exclusive categories.

Mobile Phone Features

Table 6.14. Mobile Phone Features Used¹ (%) — Panel Data

| | Total | |
|-----------------------------------|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Alarm clock and reminders | 46.7 | 36.8 |
| Calendar | 40.7 | 30.7 |
| Download apps | 9.3 | 8.5 |
| E-mail | 26.0 | 27.4 |
| Games (Wordfeud, Angry Birds) | 13.4 | 14.0 |
| GPS and maps | 17.9 | 18.9 |
| Instant messaging (WhatsApp) | 28.0 | 32.7 |
| Listen to podcasts | 0.8 | 0.2 |
| Listen to radio | 7.9 | 11.2 |
| MMS (sending images or sound) | 5.3 | 13.2 |

(continued)

Mobile Phone Features

Table 6.14. Mobile Phone Features Used¹ (%) — Panel Data (continued)

| | Total | |
|---|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Ordinary voice calls | 66.7 | 75.6 |
| Record video | 32.7 | 22.6 |
| SMS (sending texts) | 20.3 | 66.9 |
| Social network sites (Facebook, LinkedIn) | 30.9 | 32.5 |
| Take photographs | 27.8 | 46.7 |
| Use phone as music player | 8.9 | 16.9 |
| Visit websites via apps | 19.3 | 21.7 |
| Visit websites via browser | 34.6 | 32.3 |
| Watch TV or video (YouTube) | 10.8 | 22.2 |

Note. N (Waves 1 and 2): 492. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 6.13). ² Non-exclusive categories.

Mobile Phone Purpose of Use

Table 6.15. Purposes of Mobile Phone Use¹ (%) — Panel Data

| | Total | | |
|------------------------------|--------|--------|--|
| Type of purpose ² | Wave 1 | Wave 2 | |
| Contact with family | 97.4 | 96.7 | |
| Contact with friends | 87.6 | 78.0 | |
| School or education | 7.7 | 7.3 | |
| Work | 24.0 | 15.9 | |
| Other | 0.2 | 0.0 | |

Note. N (Waves 1 and 2): 492. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 6.13). ² Non-exclusive categories.

Mobile Phone Feature Usage

Table 6.16. Type of Feature Used the Previous Day¹ — Panel Data

| | Total (%) | | Number of | f times (<i>M</i>) ² |
|--|-----------|--------|-----------|-----------------------------------|
| Type of feature | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Ordinary voice calls (sent and received) | 92.5 | 92.7 | 6.1 | 7.1 |
| Text, image, sound and/or video message (sent) | 27.2 | 28.5 | 4.1 | 4.0 |

Note. N (Waves 1 and 2): 492. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 6.13). ² Average number of times excluding outliers, calculated for those who used the medium the previous day.

Mobile phone availability and functions used between waves.

The availability of telephones in the participants' households has noticeably decreased.

 This change extends to both landlines and mobile phones, but the decrease is more significant for the availability of landline telephones.

The same mobile phone functions were used predominantly between waves.

 In both waves, the most used function on the mobile phones were ordinary phone calls, followed by the alarm clock and reminders, the calendar, instant messaging and using the browser to visit websites.

Some significant changes in the used mobile phone functions.

- One significant change is the increased percentage of users using their phones to take photographs - this percentage has nearly doubled.
- Similarly, in wave two the percentage of participants sending SMSs has tripled.

Places of Media Usage

Table 6.17. Places of Media Use (%) — Panel Data

| | | print paper | Listen t | o radio² | Watc | h TV³ | Inte | rnet |
|--------------------------------------|--------|----------------|----------|----------|--------|--------|--------|--------|
| Place ¹ | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| At home | | | | | | | | |
| In the living room | 45.1 | 30.9 | 19.6 | 13.5 | 63.8 | 59.7 | 54.1 | 67.8 |
| In the bedroom | 30.9 | 22.0 | 17.4 | 14.6 | 61.8 | 61.2 | 47 | 42.1 |
| In other places | 24.8 | 19.6 | 37.2 | 40.3 | 17.6 | 28.5 | 32.4 | 30.1 |
| At friends or family | 3.6 | 1.5 | 0.8 | 0.3 | 4.9 | 1.3 | 4.8 | 3.9 |
| At work | 3.3 | 2.1 | 4.8 | 2 | 0.5 | 0.5 | 8.7 | 3.6 |
| At place of study | 0.3 | 1.0 | 0.0 | 0.0 | 0.0 | 0.0 | 1.0 | 0.0 |
| During transport | 5.3 | 4.3 | 18.1 | 13.3 | 0.2 | 0.2 | 2.6 | 5.4 |
| In public places | 5.8 | 5.1 | 1.2 | 1.8 | 2.1 | 0.3 | 3.3 | 6.6 |
| Other places | 0.0 | 0.7 | 0.0 | 7.2 | 0.0 | 0.3 | 0.0 | 0.2 |
| I never use this medium ⁴ | 28.8 | 26.3 | 27.0 | 24.8 | 1.3 | 1.3 | | |

Note. N (Waves 1 and 2): 608. ¹ Non-exclusive categories. ² Whether through a radio set or the Internet. ³ Whether through a TV set or the Internet. ⁴ This option was not presented with regards to Internet use as this was an online survey of Internet users.

Places of media use did not change significantly between waves.

The main place of media consumption remains the home.

- Most media are predominantly used in the living room and the bedroom.
- Listening to the radio, using the internet and reading the newspaper are also often done in other spaces of the house.

Outside of the house, the main place for media use is during transport and in public spaces, or while visiting friends and family.

Internet Usage

Table 6.18. Internet Used the Previous Day — Panel Data

| A attivite r | Tota | ıl (%) | Time spen | t (hh:mm)¹ |
|---|--------|--------|-----------|------------|
| Activity | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Getting news | 30.8 | 41.0 | 0:49 | 0:44 |
| Writing and reading e-mails | 31.4 | 36.0 | 0:27 | 0:22 |
| Downloading music, films, or podcasts | 5.4 | 6.4 | 0:54 | 0:32 |
| Playing computer games online | 14.1 | 12.7 | 1:12 | 1:02 |
| Using social network sites (Facebook, LinkedIn) | 33.8 | 33.7 | 1:09 | 0:44 |
| Using chat programs (Skype, WhatsApp) | 16.4 | 24.0 | 0:33 | 0:28 |
| Reading entries at debate sites, blogs | 13.0 | 13.7 | 0:41 | 0:25 |
| Writing entries at debate sites, blogs | 5.3 | 7.2 | 0:31 | 0:19 |
| Online shopping, banking, travel reservations | 2.4 | 4.8 | 0:30 | 0:15 |
| Using websites concerning my interests or hobbies | 23.1 | 29.9 | 0:44 | 0:24 |
| Other | 0.24 | 2.3 | 0:00 | 0:20 |

Note. N (Waves 1 and 2): 608. ¹ Average time excluding outliers, calculated for those who used the medium the previous day.

Notable changes in internet use between waves.

Between 2016 and 2018 there was a significant increase in the reported rates of use of all type of internet activities, most visibly in the case of using chat programs and using websites that concerns one's hobbies.

Exceptions where decreased rates of use were reported are playing computer games online, though the decrease is not drastic.

The most prominent uses of the internet, consistently between waves, are getting news, writing e-mails, using social media and chat programs, as well as accessing websites connected to one's hobbies.

Duration of use for each listed activity, however, decreased between waves. Therefore, the assumption is that more study participants are engaging in more diverse activities on the internet, but spending less time doing so.

Table 6.19. Most Likely Means Used to Contact an Old Acquaintance/Notify about Changes to a Party or Dinner¹ (%) — Panel Data

| | Contact old acquaintance | | Change of date for a party/dinner | |
|---|--------------------------|--------|--------------------------------------|--------|
| Means of contact ² | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Text, voice or video message via mobile phone | 16.8 | 16.1 | 22.5 | 17.3 |
| Phone call | 78.6 | 88.5 | 81.4 | 90.8 |
| Social network site | 16.8 | 11.3 | 5.8 | 1.6 |
| Posting a letter | 2.8 | 3.0 | 0.3 | 0.3 |
| Email | 9.9 | 4.9 | 3.5 | 2.6 |
| Other | 0.0 | 1.2 | 0.0 | 1.6 |
| Don't know | 6.7 | 0.0 | 7.6 | 0.0 |

Table 6.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data

| | Few hours of free time | | | |
|---|------------------------|--------|--|--|
| Activity ² | Wave 1 | Wave 2 | | |
| Send messages (text or video) via mobile phone to friends or family | 13.8 | 9.5 | | |
| Call friends or family on the phone | 29.9 | 53.6 | | |
| Chat online via a computer with friends or family | 8.9 | 4.9 | | |
| Write emails to friends or family | 2.8 | 1.0 | | |
| Meet friends or family | 15.1 | 14.1 | | |
| Use social network sites (Facebook, LinkedIn) | 6.7 | 5.8 | | |
| Read printed books, newspapers, or magazines (on paper) | 17.8 | 13.5 | | |
| Visit websites | 7.1 | 5.9 | | |

(continued)

Table 6.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data (continued)

| | Few hours of free time | |
|--|---------------------------|--------|
| Activity ² | Wave 1 | Wave 2 |
| Watch video or DVD | 7.2 | 8.2 |
| Listen to music on CD, MP3, or similar | 5.1 | 4.3 |
| Listen to radio | 3.8 | 4.4 |
| Watch TV | 26.2 | 52.6 |
| Other | 0.0 | 9.2 |
| Don't know | 25.5 | 1.6 |

Table 6.21. Most Likely Actions Taken to Get Important Information Quickly¹ (%) — Panel Data

| | Get important information | |
|--|---------------------------|--------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 4.8 | 2.5 |
| Call someone who is likely to have this information | 27.1 | 52.8 |
| Send an email to someone who is likely to have this information | 4.1 | 1.5 |
| Use social network sites (Facebook, LinkedIn) | 7.4 | 4.3 |
| Use a computer-based chat program (Skype) | 2.1 | 0.3 |
| Check websites | 42.3 | 35.7 |
| Turn on TV or radio | 40 | 58.6 |
| Other | 0.0 | 0.5 |
| Don't know | 7.6 | 0.0 |

Table 6.22. Most Likely Actions Taken to Retrieve Factual Information about an Issue¹ (%) — Panel Data

| | Retrieve factual information | |
|--|------------------------------|--------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 6.7 | 3.5 |
| Call someone who is likely to have this information | 45.2 | 30.9 |
| Send an email to someone who is likely to have this information | 2.1 | 1.0 |
| Use social network sites (Facebook, LinkedIn) | 4.9 | 1.5 |
| Use a computer-based chat program (Skype) | 1.6 | 0.0 |
| Look it up in a printed encyclopedia | 9.7 | 6.6 |
| Look it up via Google or other search engines | 45.6 | 100 |
| Look it up at a specific website (Wikipedia) | 15.1 | 7.2 |
| Other | 0.0 | 1.0 |
| Don't know | 10.4 | 3.6 |

Table 6.23. Most Likely Actions Taken to Ask for Help with Home Chores¹ (%) — Panel Data

| | Ask help with home chores |
|--|---------------------------|
| Actions ² | Wave 2 ³ |
| Send text, voice or video message via mobile phone to someone who is likely to give help | 3.1 |
| Call someone who is likely to give help | 67.8 |
| Send an email to someone who is likely to give help | 0.5 |
| Use a computer-based chat program (Skype) | 0.3 |
| Meet someone who is likely to give help | 15.1 |
| Use social network sites (Facebook) | 0.2 |
| Check websites | 5.6 |
| Other | 11.3 |
| Don't know | 6.4 |

Note. N (Waves 1 and 2): 608. ¹ Respondents had to select three options. ² Non-exclusive categories. ³ Question not asked in Wave 1.

Table 6.24. Most Likely Actions Taken to Ask for Help when Sick with the Flu¹ (%) — Panel Data

| | Ask for help when sick with the flu |
|---|-------------------------------------|
| Actions ² | Wave 2 ³ |
| Send messages (text or video) via mobile phone to friends or family | 5.6 |
| Call friends or family on the phone | 71.7 |
| Chat online via a computer with friends or family (Skype) | 0.3 |
| Write emails to friends or family | 0.2 |
| Meet friends or family | 3.9 |
| Use social network sites (Facebook) | 0.0 |
| Other | 12.2 |
| Don't know | 7.3 |

Note. N (Waves 1 and 2): 608. ¹ Respondents had to select three options. ² Non-exclusive categories. ³ Question not asked in Wave 1.

Preferred means of contacting others have not changed significantly.

- Phone calls remain the preferred means of contacting others (both in urgent and non-urgent cases).
- The second favorite option is messaging (text, video or voice).

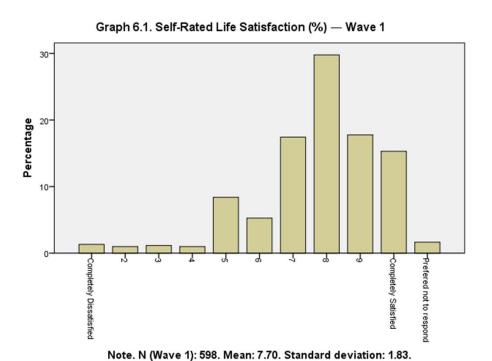
One significant change between waves is the use of e-mail and letters to contact others which has decreased significantly in wave 2.

The most preferred leisure activity, in both waves, was watching TV.

When looking to obtain important information quickly, calling someone, checking websites and turning on the radio or the TV set were the favourite options in both waves.

When looking to retrieve factual information about an issue, calling someone and looking it up on google and other search engines were the most popular options. 100% of the participants in wave 2 opted for the latter solution.

Subjective Well-Being

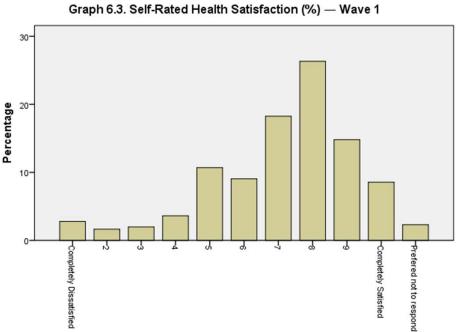


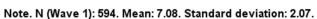
Graph 6.2. Self-Rated Life Satisfaction (%) — Wave 2

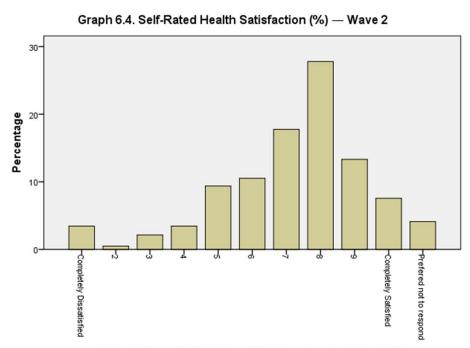
4030Completely Satisfied

Prefered not to respond

Subjective Well-Being







Note. N (Wave 2): 583. Mean: 7.06. Standard deviation: 2.04.

Longitudinal Study Wave 2: Summary of results in Spain

Mireia Fernández-Ardèvol (IN3-Universitat Oberta de Catalunya) Andrea Rosales (IN3-Universitat Oberta de Catalunya) Daniel Blanche (IN3-Universitat Oberta de Catalunya)

Age and Gender

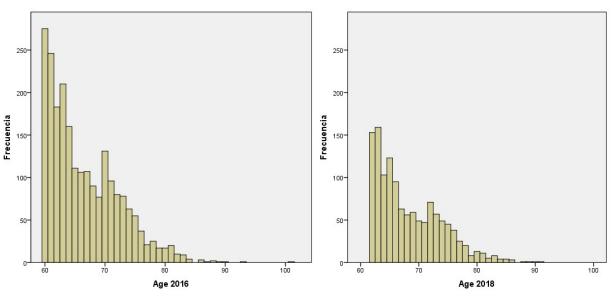


Table 7.1. Age Groups and Gender (%) — Samples' Data

| | Wor | man | Man | | Total | |
|--------------|--------|--------|--------|--------|--------|--------|
| Age group | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| 60-69 | 36.6 | 37.7 | 33.3 | 30.4 | 69.9 | 63.8 |
| 70-79 | 8.0 | 8.6 | 18.9 | 19.7 | 26.9 | 32.2 |
| 80+ | 1.5 | 1.5 | 1.7 | 2.1 | 3.1 | 4.1 |
| Total | 46.1 | 47.8 | 53.9 | 52.2 | 100 | 100 |

Note. N (Wave 1): 2,238; Mean: 66.52; Median: 65.00; Standard deviation: 5.77. N (Wave 2): 1,272; Mean: 68.24; Median: 67.00; Standard deviation: 5.52.

Marital Status and Parenthood

Table 7.2. Marital Status and Parenthood (%) — Sample Data

| | No ch | ildren | With children | | Total | |
|----------------|--------|--------|---------------|--------|--------|--------|
| Marital status | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Single | 3.8 | 3.60 | 0.9 | 0.40 | 4.7 | 4.0 |
| Married | 34.9 | 43.5 | 39.9 | 32.3 | 74.7 | 75.8 |
| Divorced | 2.0 | 2.08 | 8.1 | 8.5 | 10.1 | 10.6 |
| Widowed | 1.0 | 1.52 | 7.5 | 8.2 | 8.5 | 9.7 |
| Total | 41.6 | 50.68 | 56.4 | 49.32 | 100 | 100 |

Note. N (Wave 1): 2,238; N (Wave 2): 1,251.

Grandparenthood

Table 7.3. Number of Grandchildren¹ (%) — Sample Data

| | Total |
|-------------------------|---------------------|
| Number of grandchildren | Wave 2 ² |
| No grandchildren | 40.8 |
| 1 grandchild | 13.0 |
| 2 grandchildren | 18.5 |
| 3 grandchildren | 9.3 |
| 4 grandchildren | 8.3 |
| 5 grandchildren | 4.6 |
| 6+ grandchildren | 5.6 |
| Total | 100 |

Note. N: 1,272. ¹ Question only shown to respondents who reported having children (see Table 7.2). ² Question not asked in Wave 1.

Table 7.4. Cohabitation with Offspring¹ (%) — Sample Data

| | Total |
|------------------------------------|---------------------|
| Number of cohabitants ² | Wave 2 ³ |
| No cohabitation ⁴ | 70.7 |
| Children ⁵ | |
| 1 child | 78.5 |
| 2 children | 18.7 |
| 3+ children | 2.8 |
| Total | 100 |
| Grandchildren ⁶ | |
| 1 grandchild | 75.0 |
| 2 grandchildren | 19.4 |
| 3+ grandchildren | 5.6 |
| Total | 100 |

Note. ¹ Question only shown to respondents who reported having children (see Table 7.2). ² Non-exclusive categories. ³ Question not asked in Wave 1. ⁴ N: 1,015. ⁵ N: 284. ⁶ N: 36.

Education

Table 7.5. Educational Attainment (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Educational level | Wave 1 | Wave 2 |
| Primary or less (up to 8-9 years of education) | 21.8 | 22.3 |
| Secondary (between 10 and 14 years of education) | 37.2 | 36.5 |
| Tertiary (15 years of education or more) | 40.0 | 40.3 |
| Don't know | 1.0 | 0.9 |
| Total | 100 | 100 |

Note. N (Wave 1): 2,238; N (Wave 2): 1,272.

Income

Table 7.6. Monthly Personal Income Compared to National Average (%) — Samples' Data

| | Total | |
|--|--------|--------|
| Income level | Wave 1 | Wave 2 |
| Above the average (A lot above + Slightly above) | 47.8 | 49.3 |
| Similar to the average | 17.1 | 17.1 |
| Below the average (A lot below + Slightly below) | 11.2 | 11.3 |
| Unreported (Don't know + Prefer not to respond) | 24.0 | 22.3 |
| Total | 100 | 100 |

Note. N (Wave 1): 2,238; N (Wave 2): 1,272.

Employment Status

Table 7.7. Employment Status (%) — Samples' Data

| | Total | |
|---|--------|--------|
| Employment status ¹ | Wave 1 | Wave 2 |
| Active | 27.7 | 18.3 |
| Employed | 21.8 | 14.1 |
| Full-time | 17.6 | 10.5 |
| Part-time | 4.2 | 3.1 |
| Unemployed | 5.9 | 4.3 |
| Inactive | 71.1 | 81.2 |
| Retired | 64.3 | 76.1 |
| Unpaid work (housework, volunteer, community service) | 6.7 | 5.1 |
| Don't know + Other | 1.3 | 0.5 |

Note. N (Wave 1): 2,238; N (Wave 2): 1,272. 1 Non-exclusive categories.

Size of Residency Area

Table 7.8. Size of Residency Area (%) — Samples' Data

| | Total | |
|-----------------------------------|--------|--------|
| Residency area | Wave 1 | Wave 2 |
| Big urban conglomerates | 52.3 | 52.7 |
| A big city | 42.4 | 43.5 |
| The suburbs of a big city | 9.9 | 9.2 |
| A town or small city | 25.7 | 26.5 |
| Country | 21.8 | 20.8 |
| A country village | 20.0 | 19.4 |
| A farm or home in the countryside | 1.8 | 1.4 |
| Don't know | 0.3 | 0.0 |
| Total | 100 | 100 |

Note. N (Wave 1): 2,238; N (Wave 2): 1,272.

Compared demographics 2016 & 2018.

Age and gender.

- There is a tendency towards more participants 70-79 and 80+.
- There is a tendency towards more male participants.

Family and Employment.

- There is a tendency towards more participants without children.
- There is a tendency towards more retired participants.

Media Usage

Table 7.9. Media Used the Previous Day — Panel Data

| | Total (%) | | Time spent | t (minutes)¹ |
|---|-----------|--------|------------|--------------|
| Activity ² | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Watched television on a TV set | 92.5 | 88.6 | 185' | 192' |
| Watched television on a computer | 14.2 | 13.2 | 86' | 87' |
| Watched television on a mobile phone | 3.0 | 4.7 | 47' | 56' |
| Listened to radio on a radio set | 61.4 | 55.7 | 118' | 116' |
| Listened to radio on computer | 11.7 | 11.2 | 99' | 97' |
| Listened to radio on mobile phone | 10.5 | 14.1 | 75' | 83' |
| Read newspapers or magazines in the printed version | 50.8 | 44.0 | 53' | 48" |
| Read newspapers or magazines on the Internet | 58.3 | 58.6 | 59' | 60' |
| Read books in the printed version | 42.6 | 39.4 | 78' | 81' |
| Read books in the electronic version | 25.0 | 23.2 | 84' | 85' |
| Listened to audiobooks | 3.8 | 1.6 | 56' | 57' |

Note. N (Waves 1 and 2): 1,272. ¹ Average time excluding outliers, calculated for those who used the medium the previous day. ² Non-exclusive categories.

Print Newspapers

Table 7.10. Print Newspaper Usage (%) — Panel Data

| | Total | |
|---|--------|--------|
| Type of print newspaper ¹ | Wave 1 | Wave 2 |
| National daily newspapers | 45.8 | 38.6 |
| Local daily newspapers | 41.9 | 39.3 |
| International daily newspapers | 3.3 | 2.5 |
| Weekly newspapers (local or national) | 14.0 | 11.2 |
| Free newspapers (local or national) | 35.0 | 31.4 |
| Magazines and periodicals (weekly or monthly) | 32.7 | 28.9 |
| I never read print newspapers | 19.5 | 23.9 |

Note. N (Waves 1 and 2): 1,272. ¹ Non-exclusive categories.

Media Players

Table 7.11. Media Player Usage (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of media player ¹ | Wave 1 | Wave 2 |
| MP3 player | 23.3 | 17.8 |
| Video recorder (VHS) | 17.9 | 12.6 |
| DVD player (including Blu-ray players) | 36.4 | 28.8 |
| TV box with internet access | 10.8 | 13.1 |
| Wi-Fi radio | 17.2 | 17.4 |
| Hard disc recorder | 24.6 | 21.4 |
| CD player | 45.1 | 35.8 |
| None of the above | 29.4 | 38.5 |

Note. N (Waves 1 and 2): 1,272. 1 Non-exclusive categories.

Media Players Usage

Table 7.12. Media Players Used the Previous Day — Panel Data

| | Total (%) | | Time spent | t (minutes)¹ |
|---|-----------|--------|------------|--------------|
| Type of media player | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| MP3, CD player, or Wi-Fi radio | 26.8 | 20.8 | 77' | 77' |
| Video, DVD, TV box, or hard disk recordings | 25.9 | 19.0 | 93' | 95' |

Note. N (Waves 1 and 2): 1,272. ¹ Average time without outliers, calculated for those who used the medium the previous day.

Media consumption patterns (2016-2018).

Compared with 2016 in 2018.

- Watching TV on a TV set is still the most common activity, with more than 88% of users and three hours on average a day.
- Listen to a radio set and reading newspapers online are still activities done by more than 50% of the sample.
- There is tendency towards less panelists watching TV set, but more hours of TV among its users.
- There is a tendency towards less panelists listening to a radio set, and less hours of among its users.
- There is a tendency towards more panelists reading online newspapers than print newspapers.
- There is a tendency towards less readers of printed and digital books, but more digital books read among its users.

Telephone

Table 7.13. Telephone Available in Household (%) — Panel Data

| | Total | |
|--|--------|--------|
| Type of telephone ¹ | Wave 1 | Wave 2 |
| Landline phone | 93.6 | 92.4 |
| Mobile phone (cell phone) | 91.0 | 93.3 |
| Internet applications that allow for voice conversation (VoiP) | 31.5 | 25.9 |
| None of the above | 0.0 | 0.2 |

Note. N (Waves 1 and 2): 1,272. 1 Non-exclusive categories.

Mobile Phone Features

Table 7.14. Mobile Phone Features Used¹ (%) — Panel Data

| | Total | |
|-----------------------------------|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Alarm clock and reminders | 64.9 | 63.7 |
| Calendar | 59.9 | 60.5 |
| Download apps | 38.5 | 43.1 |
| E-mail | 65.7 | 71.6 |
| Games (Wordfeud, Angry Birds) | 17.8 | 17.2 |
| GPS and maps | 53.9 | 62.9 |
| Instant messaging (WhatsApp) | 83.2 | 83.9 |
| Listen to podcasts | 5.2 | 6.5 |
| Listen to radio | 26.9 | 27.7 |
| MMS (sending images or sound) | 19.3 | 19.9 |

(continued)

Mobile Phone Features

Table 7.14. Mobile Phone Features Used¹ (%) — Panel Data (continued)

| | Total | |
|---|--------|--------|
| Mobile phone feature ² | Wave 1 | Wave 2 |
| Ordinary voice calls | 68.1 | 77.8 |
| Record video | 49.7 | 31.8 |
| SMS (sending texts) | 59.0 | 47.5 |
| Social network sites (Facebook, LinkedIn) | 43.6 | 48.5 |
| Take photographs | 88.6 | 88.6 |
| Use phone as music player | 21.2 | 24.2 |
| Visit websites via apps | 24.7 | 37.7 |
| Visit websites via browser | 55.6 | 53.3 |
| Watch TV or video (YouTube) | 20.4 | 26.7 |

Note. N (Waves 1 and 2): 1,103. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 7.13). ² Non-exclusive categories.

Mobile Phone Purpose of Use

Table 7.15. Purposes of Mobile Phone Use¹ (%) — Panel Data

| | Total | | |
|------------------------------|--------|--------|--|
| Type of purpose ² | Wave 1 | Wave 2 | |
| Contact with family | 97.4 | 96.6 | |
| Contact with friends | 92.5 | 92.0 | |
| School or education | 8.5 | 9.6 | |
| Work | 19.2 | 12.0 | |
| Other | 4.9 | 5.0 | |

Note. N (Waves 1 and 2): 1,103. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 7.13). ² Non-exclusive categories.

Mobile Phone Feature Usage

Table 7.16. Type of Feature Used the Previous Day¹ — Panel Data

| | Total (%) | | Number of | f times (<i>M</i>) ² |
|--|-----------|--------|------------------|-----------------------------------|
| Type of feature | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Ordinary voice calls (sent and received) | 70.9 | 72.3 | 5.7 ³ | 5.1 ⁴ |
| Text, image, sound and/or video message (sent) | 50.2 | 50.8 | 8.1 ⁵ | 8.5 ⁶ |

Note. N (Waves 1 and 2): 1,103. ¹ Question only shown to respondents who reported having a mobile phone available in the household (see Table 7.13). ² Average number of times excluding outliers, calculated for those who used the medium the previous day. ³ N: 1,420. ⁴ N: 809. ⁵ N: 994. ⁶ N: 683.

Landline and smartphones (Comparing 2016 and 2018).

Phone

- There is a tendency towards less houses with land line.
- There is a tendency towards more houses with mobile phone.

Cell phone

- There is a tendency towards users using more different features.
- There is a tendency towards more users downloading apps, of email, GPS or maps, podcasts, ordinary voice calls, social network sites, visit websites music player and videos.
- There is a tendency towards less users recording videos, sending SMS.

Cellf phone the day before

 There is a tendency towards less number of phone calls and more messages.

Places of Media Usage

Table 7.17. Places of Media Use (%) — Panel Data

| | Read print newspaper | | Listen to radio ² | | Watch TV ³ | | Inte | rnet |
|--------------------------------------|----------------------|---------|------------------------------|--------|-----------------------|--------|--------|--------|
| Place ¹ | Wave 1 | Wave 2* | Wave 1 | Wave 2 | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| At home | | | | | | | | |
| In the living room | 47.4 | 42.0 | 34.5 | 34.3 | 89.1 | 89.4 | 54.9 | 62.2 |
| In the bedroom | 6.7 | 5.8 | 34.7 | 36.3 | 25.9 | 27.1 | 18.6 | 26.1 |
| In other places | 17.4 | 15.0 | 45.8 | 44.6 | 25.6 | 26.6 | 57.8 | 61.0 |
| At friends or family | 4.6 | 4.0 | 1.3 | 2.4 | 8.5 | 7.8 | 10.5 | 14.5 |
| At work | 5.3 | 3.7 | 5.0 | 4.3 | 0.7 | 0.5 | 16.2 | 12.6 |
| At place of study | 2.0 | 2.0 | 5.0 | 5.0 | 3.1 | 2.2 | 16.7 | 14.5 |
| During transport | 12.5 | 10.6 | 29.4 | 31.6 | 0.7 | 0.9 | 14.0 | 19.6 |
| In public places | 46.8 | 48.7 | 8.3 | 6.8 | 9.0 | 7.7 | 20.1 | 22.3 |
| Other places | 0.0 | 0.1 | 0.1 | 3.8 | 0.0 | 0.2 | 1.0 | 2.4 |
| I never use this medium ⁴ | 16.1 | 18.6 | 9.0 | 11.5 | 0.6 | 0.9 | | |

Note. N (Waves 1 and 2): 1,228. ¹ Non-exclusive categories. ² Whether through a radio set or the Internet. ³ Whether through a TV set or the Internet. ⁴ This option was not presented with regards to Internet use as this was an online survey of Internet users.

Places of media use (Comparing 2016 and 2018).

- Except of public transportation and the bedroom there is tendency towards listening to the radio less in all places.
- Except of public places there is tendency towards reading newspapers less in all places.
- Except the bedroom there is tendency towards watching T.V. in all places.
- There is tendency towards using the internet in more places.

Internet Usage

Table 7.18. Internet Used the Previous Day — Panel Data

| | Total (%) | | Time spent | t (minutes)¹ |
|---|-----------|--------|------------|--------------|
| Activity | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Getting news | 63.9 | 65.2 | 51' | 52' |
| Writing and reading e-mails | 76.0 | 71.8 | 41' | 38' |
| Downloading music, films, or podcasts | 8.1 | 6.8 | 75' | 66' |
| Playing computer games online | 19.0 | 17.0 | 72' | 70' |
| Using social network sites (Facebook, LinkedIn) | 52.4 | 48.2 | 55 | 53' |
| Using chat programs (Skype, WhatsApp) | 53.1 | 56.2 | 43' | 48' |
| Reading entries at debate sites, blogs | 15.5 | 13.1 | 43' | 35' |
| Writing entries at debate sites, blogs | 7.0 | 6.0 | 41' | 40' |
| Online shopping, banking, travel reservations | 24.1 | 26.0 | 27' | 30' |
| Using websites concerning my interests or hobbies | 45.3 | 39.0 | 56' | 55' |
| Other | 0.2 | 1.4 | 80' | 103' |

Note. N (Waves 1 and 2): 1,272. ¹ Average time excluding outliers, calculated for those who used the medium the previous day.

Internet use (Comparing 2016 and 2018)

- There is a tendency to find more users who use the Internet to get news, using chat programs and online shopping.
- There is a tendency for users of chat programs to spend more time on them.

Table 7.19. Most Likely Means Used to Contact an Old Acquaintance/Notify about Changes to a Party or Dinner¹ (%) — Panel Data

| | Contact old acquaintance | | Change of date for a party/dinner | |
|---|--------------------------|--------|-----------------------------------|--------|
| Means of contact ² | Wave 1 | Wave 2 | Wave 1 | Wave 2 |
| Text, voice or video message via mobile phone | 54.3 | 60.8 | 79.3 | 80.9 |
| Phone call | 87.5 | 87.6 | 95.9 | 93.8 |
| Social network site | 39.6 | 34.8 | 23.4 | 21.0 |
| Posting a letter | 12.8 | 11.8 | 2.4 | 2.0 |
| Email | 77.8 | 72.7 | 76.5 | 73.3 |
| Other | 2.7 | 3.6 | 3.1 | 2.8 |
| Don't know | 2.7 | 2.8 | 0.6 | 1.2 |

Table 7.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data

| | Few hours of free time | |
|---|------------------------|--------|
| Activity ² | Wave 1 | Wave 2 |
| Send messages (text or video) via mobile phone to friends or family | 17.6 | 19.5 |
| Call friends or family on the phone | 32.9 | 35.7 |
| Chat online via a computer with friends or family | 11.5 | 12.2 |
| Write emails to friends or family | 18.8 | 18.2 |
| Meet friends or family | 31.3 | 31.3 |
| Use social network sites (Facebook, LinkedIn) | 20.3 | 20.8 |
| Read printed books, newspapers, or magazines (on paper) | 35.5 | 34.8 |
| Visit websites | 25.6 | 23.1 |

(continued)

Table 7.20. Most Likely Activities Engaged within a Few Hours of Free Time¹ (%) — Panel Data (continued)

| | Few hours of free time | |
|--|------------------------|--------|
| Activity ² | Wave 1 | Wave 2 |
| Watch video or DVD | 9.2 | 7.6 |
| Listen to music on CD, MP3, or similar | 10.5 | 8.7 |
| Listen to radio | 22.0 | 22.9 |
| Watch TV | 48.4 | 45.3 |
| Other | 5.2 | 4.7 |
| Don't know | 2.0 | 2.0 |

Table 7.21. Most Likely Actions Taken to Get Important Information Quickly¹ (%) — Panel Data

| | Get important information | |
|--|---------------------------|--------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 20.9 | 25.7 |
| Call someone who is likely to have this information | 38.9 | 41.8 |
| Send an email to someone who is likely to have this information | 17.4 | 18.6 |
| Use social network sites (Facebook, LinkedIn) | 37.3 | 34.9 |
| Use a computer-based chat program (Skype) | 4.7 | 5.4 |
| Check websites | 79.5 | 74.1 |
| Turn on TV or radio | 74.9 | 67.5 |
| Other | 2.4 | 2.4 |
| Don't know | 1.7 | 2.7 |

Table 7.22. Most Likely Actions Taken to Retrieve Factual Information about an Issue¹ (%) — Panel Data

| | Retrieve factual information | |
|--|------------------------------|--------|
| Actions ² | Wave 1 | Wave 2 |
| Send text, voice or video message via mobile phone to someone who is likely to have this information | 17.7 | 22.4 |
| Call someone who is likely to have this information | 34.6 | 37.7 |
| Send an email to someone who is likely to have this information | 14.2 | 15.1 |
| Use social network sites (Facebook, LinkedIn) | 18.1 | 15.6 |
| Use a computer-based chat program (Skype) | 2.5 | 3.7 |
| Look it up in a printed encyclopedia | 35.9 | 28.6 |
| Look it up via Google or other search engines | 84.9 | 82.6 |
| Look it up at a specific website (Wikipedia) | 70.9 | 66.7 |
| Other | 0.5 | 0.8 |
| Don't know | 1.3 | 2.4 |

Table 7.23. Most Likely Actions Taken to Ask for Help with Home Chores¹ (%) — Panel Data

| | Ask help with home chores |
|--|---------------------------|
| Actions ² | Wave 2 ³ |
| Send text, voice or video message via mobile phone to someone who is likely to give help | 45.5 |
| Call someone who is likely to give help | 88.1 |
| Send an email to someone who is likely to give help | 25.7 |
| Use a computer-based chat program (Skype) | 2.5 |
| Meet someone who is likely to give help | 70.6 |
| Use social network sites (Facebook) | 4.1 |
| Check websites | 17.9 |
| Other | 4.3 |
| Don't know | 4.9 |

Note. N (Wave 2): 1,272. 1 Respondents had to select three options. 2 Non-exclusive categories.

³ Question not asked in Wave 1.

Table 7.24. Most Likely Actions Taken to Ask for Help when Sick with the Flu¹ (%) — Panel Data

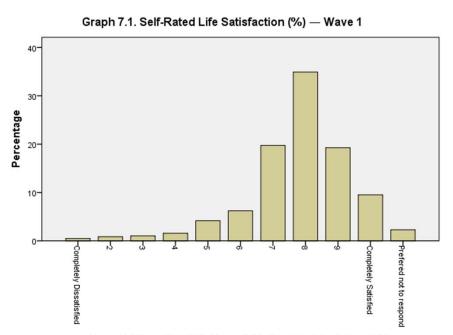
| | Ask for help when sick with the flu |
|---|-------------------------------------|
| Actions ² | Wave 2 ³ |
| Send messages (text or video) via mobile phone to friends or family | 61,3 |
| Call friends or family on the phone | 92,2 |
| Chat online via a computer with friends or family (Skype) | 9,4 |
| Write emails to friends or family | 26,7 |
| Meet friends or family | 66,3 |
| Use social network sites (Facebook) | 4,4 |
| Other | 3,2 |
| Don't know | 2,9 |

Note. N (Wave 2): 1,272. ¹ Respondents had to select three options. ² Non-exclusive categories. ³ Question not asked in Wave 1.

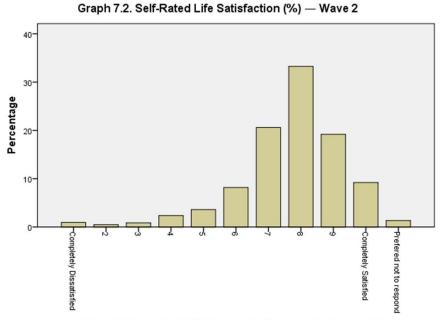
Media Usage (Comparing 2016 and 2018)

- There is a tendency to use more often free time to send text or image message to friends or family, or to make phone calls.
- There is a tendency to use less often free time to read books, visit websites, watch videos, listening to music (CD, MP3 or similar) or watch TV.
- To retrieve factual information about an issue there is a tendency to use more text, voice of video message to someone, and less to look it up in a printed encyclopedia.

Subjective Well-Being

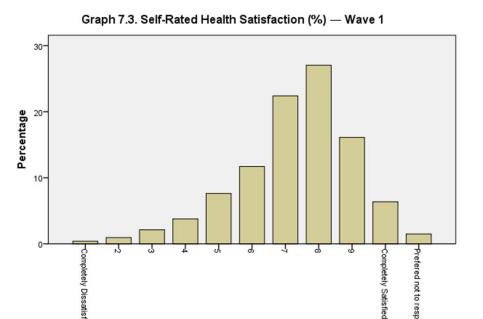


Note. N (Wave 1): 1,243. Mean: 7.73. Standard deviation: 1.56.

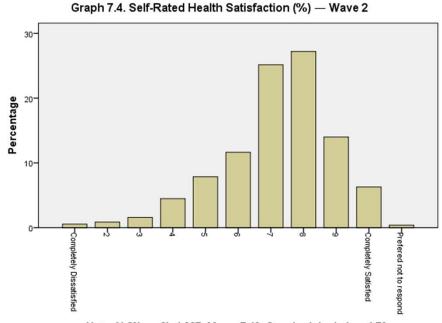


Note. N (Wave 2): 1,255. Mean: 7.66. Standard deviation: 1.60.

Subjective Well-Being



Note. N (Wave 1): 1,253. Mean: 7.25. Standard deviation: 1.72.



Annex



A. Planned samples vs. real samples

Table 8.1. Comparison between Planned and Achieved Samples in Wave 2 (%). Finland

| | Age group | | | | |
|---------|-----------|-------|-------|-------|-------|
| Gender | 62-64 | 65-69 | 70-79 | 80-89 | Total |
| Female | | | | | |
| Planned | 14.4 | 19.4 | 15.3 | 2.8 | 51.9 |
| Real | 13.3 | 16.7 | 15.9 | 3.1 | 49.0 |
| Male | | | | | |
| Planned | 12.3 | 17.4 | 16.0 | 2.4 | 48.1 |
| Real | 12.3 | 16.8 | 15.3 | 6.6 | 51.0 |
| Total | | | | | |
| Planned | 26.7 | 36.8 | 31.4 | 5.2 | 100 |
| Real | 25.5 | 33.5 | 31.2 | 9.7 | 100 |

Note. See Table 1 (p. 7). For the other countries, see Loos, Nimrod, & Fernández-Ardèvol (2018) (p. 8).

B. Questionnaire

Introduction

Two years ago you kindly answered our survey on media use. The purpose of the current survey is to explore how your media use has changed since the previous study.

We have divided the survey into three parts: different types of media, media in everyday life, and, lastly, a few questions about yourself. We hope you will answer all the questions. However, if you find that a question is not relevant, simply skip that question and complete the rest of the survey.

The survey is coordinated by.... If you have any questions about the survey, please contact us at

Sincerely,

. . .

Media usage

1. First of all, we'd like to know how much time you spend on different media. Please think of yesterday:

How much time did you spend on the following media?

| | Hours and minutes | Didn't use [single choice] | Don't remember [single choice] |
|--|--|-------------------------------------|---|
| Watched television on a TV set (flatscreen, etc.) | Hours Minutes | () | () |
| Watched television on a computer (PC, laptop, tablet, etc.) | Hours Minutes | () | () |
| Watched television on a mobile phone (iPhone, Samsung, Nokia, HTC, etc.) | —— ——————————————————————————————————— | () | () |
| Listened to radio on a radio set (FM, DAB, etc.) | Hours Minutes | () | () |
| Listened to radio on a computer (PC, laptop, tablet, etc.) | Hours Minutes | () | () |

(continued)

| (continued) | | | | |
|--|-------------------|-----------------|-------------------------------------|---|
| | Hours and minutes | | Didn't use [single choice] | Don't remember [single choice] |
| Listened to radio on a mobile phone (iPhone, Samsung, Nokia, HTC, etc.) | ——Hours | ——— Minutes | () | () |
| Read newspapers and magazines in the print version (on paper) | ——Hours | ———— Minutes | () | () |
| Read newspapers and magazines on the internet (at websites or designated applications) | ——Hours | ——— Minutes | () | () |
| Read books in the print version (on paper) | ——Hours | ———— Minutes | () | () |
| Read books in an electronic version [on a digital reader (Kindle, etc.), PC, laptop, tablet, mobile phone, etc.] | —— Hours | Minutes | () | () |
| Listened to audio books | —— Hours | ———— Minutes | () | () |

Next, we'd like to know a bit more about the different media that you use.

Printed newspapers

Please think of yesterday:

| 4. How much time did you spend listening to an MP3 or CD player, or to Wi-Fi radio (approximately)? |
|--|
| Hours: Minutes: Didn't use: [single choice] Don't remember: [single choice] |
| 5. How much time did you spend watching video, DVD, TV box, or hard disk recordings (approximately)? |
| Hours: Minutes: Didn't use: [single choice] Don't remember: [single choice] |
| Telephones |
| 6. Which kinds of telephones do you have in your household? [multiple choice, random order] |
| □ Landline phone □ Mobile phone (cell phone) □ Internet applications that allow for voice conversation (VoiP) (e.g., Skype) □ None of the above [single choice] |

Please, skip questions 7-10 if you do not use a mobile phone.

| 7. Which functions do you use on your mobile phone? [m | ultiple choice] |
|--|--|
| □ SMS (sending texts) □ MMS (sending images or sound) □ Watching TV or video (e.g., YouTube) □ Listening to radio | ☐ Instant messaging (e.g., WhatsApp) ☐ Social network sites (e.g., Facebook, LinkedIn) ☐ Games (e.g., Wordfeud, Angry Birds) ☐ Calendar |
| □ Listening to podcasts □ Using phone as music player □ Taking photographs □ Recording video □ Visiting websites via browser □ Visiting websites via apps | □ Alarm clock and reminders □ E-mail □ GPS and maps □ Downloading apps □ Ordinary voice calls □ Other [open] |
| 8. What do you use your mobile phone for? [multiple choi | ce] |
| □ Work □ School or education □ Contact with friends □ Contact with family □ Other [open] | |

| Please think of yester | day: | IV: |
|------------------------|------|-----|
|------------------------|------|-----|

| 9. How many ordinary conversations by mobile phone did you have yesterday (approximately)? |
|--|
| a) Number of conversations by mobile phone: b) Didn't have any: [single choice] c) Don't remember: [single choice] |
| 10. How many text, image, sound and/or video messages in total did you yourself send via mobile phon yesterday (approximately)? |
| a) Number of text, image, sound and/or video messages you sent: b) Didn't send any: [single choice] c) Don't remember: [single choice] |

Now we'd like to know where you use different media.

Printed newspapers

| 11. Where do you read printed newspapers? [multiple choice, random order] |
|---|
| ☐ At home – in the living room |
| ☐ At home – in the bedroom |
| ☐ At home – other than living room and bedroom |
| ☐ At friends or family |
| □ At work |
| At place of study |
| □ During transport |
| ☐ In public places (café, supermarket, hairdresser, etc.) |
| Other places – please specify: |
| ☐ I never read printed newspapers [single choice] |
| Radio |
| 12. Where do you listen to radio – whether through a radio set or via the internet? [multiple choice, random order] |
| ☐ At home – in the living room |
| ☐ At home – in the bedroom |
| ☐ At home – other than living room and bedroom |
| ☐ At friends or family |
| □ At work |
| ☐ At place of study |
| ☐ During transport |
| ☐ In public places (café, supermarket, hairdresser, etc.) |
| ☐ Other places – please specify: |
| ☐ I never listen to radio [single choice] |

TV

| 13. Where do you watch TV – whether through a TV set or via the internet? [multiple choice, random order] |
|---|
| ☐ At home – in the living room |
| ☐ At home – in the bedroom |
| ☐ At home – other than living room and bedroom |
| ☐ At friends or family |
| □ At work |
| At place of study |
| □ During transport |
| ☐ In public places (café, supermarket, hairdresser, etc.) |
| Other places – please specify: |
| ☐ I never watch TV [single choice] |
| Internet |
| 14. Where do you use the internet? [multiple choice, random order] |
| ☐ At home – in the living room |
| ☐ At home – in the bedroom |
| ☐ At home – other than living room and bedroom |
| ☐ At friends or family |
| □ At work |
| ☐ At place of study |
| □ During transport |
| ☐ In public places (café, supermarket, hairdresser, etc.) |
| ☐ Other places – please specify: |

Different kinds of internet usage

15. Please think of yesterday – and any use you made of the internet yesterday.

How much time did you spend on the following things?

| | Hours a | and minutes | Didn't use [single choice] | Don't remember [single choice] |
|---|---------|-------------|-------------------------------------|---|
| Getting news (e.g., XXX, XXX) | | | () | () |
| | Hours | Minutes | | |
| Writing and reading e-mails | | | () | () |
| | Hours | Minutes | | |
| Downloading music, films, or podcasts | | | () | () |
| | Hours | Minutes | | |
| Playing computer games online | | | () | () |
| | Hours | Minutes | | |
| Using social network sites (e.g., Facebook, LinkedIn) | | | () | () |
| | Hours | Minutes | | |
| Using chat programs (e.g., Skype, WhatsApp) | | | () | () |
| | Hours | Minutes | | |

(continued)

| (continued) | | | | |
|---|-------------------|---------|-------------------------------------|---|
| | Hours and minutes | | Didn't use [single choice] | Don't remember [single choice] |
| Reading entries at debate sites, blogs, etc. | | | () | () |
| | Hours | Minutes | | |
| Writing entries at debate sites, blogs, etc. (including | | | () | () |
| your own) | Hours | Minutes | | |
| Online shopping, banking, travel reservations, etc. | | | () | () |
| | Hours | Minutes | | |
| Using websites concerning my interests or hobbies | | | () | () |
| | Hours | Minutes | | |
| Other – please specify | | | () | () |
| | Hours | Minutes | | |

Media usage in everyday life

The next questions have to with your use of media for different purposes in everyday life.

| 16. Imagine you have a few hours of free time to yourself. You have the following options – please indicate the three things that you are most likely to do: [multiple choice] |
|---|
| ☐ Send messages (e.g., text or video) via mobile phone to friends or family |
| ☐ Call friends or family on the phone |
| ☐ Chat online via a computer with friends or family |
| ☐ Write emails to friends or family |
| ☐ Meet friends or family |
| ☐ Use social network sites (e.g., Facebook, LinkedIn) |
| ☐ Read printed books, newspapers, or magazines (on paper) |
| ☐ Visit websites |
| ☐ Watch video or DVD |
| ☐ Listen to music on CD, MP3, or similar |
| ☐ Listen to radio |
| □ Watch TV |
| ☐ Other media use – please specify: |
| □ Don't know [single choice] |
| 17. Imagine that you are going to contact an old acquaintance that you have lost touch with. You have the following options – please indicate the three means of contact that you are most likely to use: [multiple choice] |
| Tout vaice as vides research via mabile where |
| ☐ Text, voice or video message via mobile phone ☐ Phone call |
| □ Social network site |
| |
| □ Posting a letter □ Email |
| |
| □ Other – please specify: □ Don't know [single choice] |
| w Don't know failidie choice. |

| 18. Imagine that you are in a hurry to get some important information (e.g., the outcome of a political election or who won a soccer game). You have the following options – please indicate the three sources of information that you are most likely to use: [multiple choice] |
|--|
| □ Send text, voice or video message via mobile phone to someone who is likely to have this information □ Call someone who is likely to have this information □ Send an email to someone who is likely to have this information □ Use social network sites (e.g., Facebook, LinkedIn) □ Use a computer-based chat program (e.g., Skype) □ Check websites □ Turn on TV or radio [option only showing in Canada] □ Other – please specify: □ Don't know [single choice] |
| 19. Imagine that you have invited some friends over for dinner or a party next week, and now you need to change the date. You have the following options – please indicate the three means of contact that you are most likely to use: [multiple choice] |
| □ Text, voice or video message via mobile phone □ Phone call □ Social network site □ Posting a letter □ Email □ Other – please specify: □ Don't know [single choice] |

| 20. Imagine that you and a friend are discussing an issue, and you need some factual information about that issue (e.g., a historical date or an economic figure). To find out the information, you have the following options – indicate the three sources that you are most likely to use: [multiple choice] |
|--|
| ☐ Send text, voice or video message via mobile phone to someone who is likely to have this information |
| ☐ Call someone who is likely to have this information |
| ☐ Send an email to someone who is likely to have this information |
| ☐ Use social network sites (e.g., Facebook, LinkedIn) |
| ☐ Use a computer-based chat program (e.g., Skype) |
| □ Look it up in a printed encyclopedia |
| ☐ Look it up via Google or other search engines |
| □ Look it up at a specific website (e.g., Wikipedia) |
| □ Other – please specify: |
| □ Don't know [single choice] |

Socio-demographic and -economic details We have a few questions about yourself. Gender 21. What is your sex? [single choice, random order] ■ Male ☐ Female Age 22. What is your age: [open] **Marital status** 23. How would you describe your family status? [single choice] ☐ Single, no children ☐ Single, with children ☐ Married, no children ☐ Married, with children ☐ Divorced, no children ☐ Divorced, with children

☐ Widowed, no children☐ Widowed, with children

Education

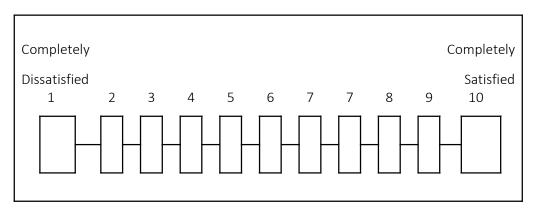
| 24. Approximately how many years of education have you had? [single choice] [examples adapted in each case] |
|---|
| □ 7 years or less □ About 8-9 years □ About 10-11 years (e.g., vocational training) □ About 12 years (e.g., high school) □ About 13-14 years (e.g., technical education) □ About 15 years (e.g., Bachelor's degree) □ About 16-17 years (e.g., Master's degree) □ 18 years or more (e.g., PhD) □ Don't know |
| Income |
| 25. The average monthly personal income in [country] is [] before taxes. What is your monthly income? [single choice] |
| □ A lot above average □ Slightly above average □ Similar to the average □ Slightly below average □ A lot below average □ Don't know □ Prefer not to respond |

Employment

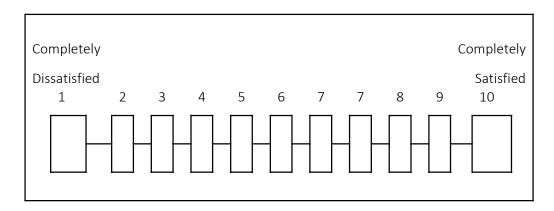
| 26. What is your employment status? [multiple choice, random order] |
|---|
| □ Full-time work □ Part-time work □ Unemployed □ Retired □ In unpaid position (housework, volunteer or community service, military service, etc.) □ Other [open] □ Don't know [single choice] |
| Size of residency area |
| 27. Which phrase best describes the area where you live? [single choice] |
| □ A big city □ The suburbs of a big city □ A town or small city □ A country village □ A farm or home in the countryside □ Don't know |

Subjective well-being

28. Thinking about your own life and personal circumstances, how satisfied are you with your life as a whole? [single choice]



29. Thinking about your physical health, how satisfied are you with your health as a whole? [single choice]



(Additional questions for Wave 2)

| Grandparenthood (only asked to those who mentioned having children on Q23) |
|---|
| 30. Do you have grandchildren, and if so, how many? [single choice] |
| ☐ I don't have grandchildren ☐ I have grandchildren |
| 31. Does any of your children and/or grandchildren live with you in the same home? [multiple choice] |
| □ No [single choice] □ Yes, I have child/ren living with me □ Yes, I have grandchild/ren living with me |

Media usage in help seeking

| 32. Imagine that you need help with home chore (e.g. evacuating heavy furniture, painting the kitchen). You have the following options – please indicate the three things that you are most likely to do: [multiple choice] |
|---|
| □ Send text, voice or video message via mobile phone to someone who is likely to give help □ Call someone who is likely to give help □ Send an email to someone who is likely to give help □ Use a computer-based chat program (e.g. Skype) □ Meet someone who is likely to give help □ Use social network sites (e.g., Facebook) □ Check websites □ Other – please specify: □ Don't know [single choice] |
| 33. Imagine that you are sick with the flu and you need help from your family or friends (e.g., to get medicine or buy groceries). You have the following options –please indicate the three things that you are most likely to do: [multiple choice] |
| □ Send messages (e.g., text or video) via mobile phone to friends or family □ Call friends or family on the phone □ Chat online via a computer with friends or family (e.g. Skype) □ Write emails to friends or family □ Meet friends or family □ Use social network sites (e.g., Facebook) □ Other – please specify: □ Don't know [single choice] |

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Thanks for your help!

If you have any comments – on the issues or on our questions – please add them here:

Contact information:

Name:

Email:





Conseil de recherches en sciences humaines du Canada























